

UNIVERSITI PUTRA MALAYSIA

DEVELOPMENT OF A LOW CARBON LIFESTYLE PREDICTIVE MODEL IN PUTRAJAYA, MALAYSIA

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FPAS 2017 9



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Thesis Submitted to the School of Graduate Studies, Universiti Putra Malaysia, in Fulfillment of the Requirements for the Degree of Doctor of Philosophy

August 2017

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Abstract of thesis presented to the Senate of Universiti Putra Malaysia in fulfillment of the requirement for the Degree of Doctor of Philosophy

DEVELOPMENT OF A LOW CARBON LIFESTYLE PREDICTIVE MODEL IN PUTRAJAYA, MALAYSIA

By

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August 2017

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This research examined low-carbon lifestyle adoption in the quest to understand why the public have not enthusiastically taken up this new lifestyle. Putrajaya was chosen as the location of the study because it is Malaysia's pioneer low-carbon city, a model city that embraces the concept of sustainable development with a goal of reducing carbon footprint in all aspects of urban living. The population chosen for this study was leaders of residents' association committees (RACs) whom are most knowledgeable about the community and their issues.

The objective of this study was to assess the role of influencing factors of low-carbon lifestyle adoption. In achieving this objective, a two-staged mixed method research strategy was employed. In the first stage of the research, a combination of semi-structured interviews and a focus group discussion were used in an inductive manner to identify the key issues, factors, and relationships that are important in low-carbon lifestyle which were consequently presented in a conceptual framework. The framework provided the researcher with the basis to further probe the identified factors and relationships in the deductive stage of the research, employing a quantitative survey.

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The analysis from this study indicated that when asked to adopt everyday practices that mitigate climate change, people are likely to evaluate their decision against a set of criteria based on their perception on low-carbon lifestyle attributes and their own situation. Positive perception particularly the advantage and usefulness is a major influence on individual acceptance of the new lifestyle. Evidence also indicated that individuals' behaviours particularly resource consumption and energy-related behaviours are greatly influenced by the availability of facilities and technical infrastructures, as well as instructions and guidance.

Six predictor variables for predicting low-carbon lifestyle adoption were isolated, i.e., resource and support, later adopter characteristics, complexity, relative advantage, policy and guidelines, and innovator characteristics. These predictor variables were presented in a predictive equation model on low-carbon lifestyle adoption. Overall, this model was able to explain approximately 84% of the variation in low-carbon lifestyle adoption. Perception on resource and support was found to be the most important predictor, accounting for 66.7% of low-carbon lifestyle adoption. Additionally, innovator characteristics and later adopter characteristics were discovered to have moderating effects on certain predictor variables and low-carbon lifestyle adoption.

Taking into consideration individuals' perception on low-carbon lifestyle attributes and their personal characteristics, this study proposes an integrated conceptual model which offers a deeper understanding of the variables that influence the adoption of low-carbon lifestyle hence providing opportunities for directing urban communities towards a sustainable future. Abstrak tesis yang dikemukakan kepada Senat Universiti Putra Malaysia sebagai memenuhi keperluan untuk Ijazah Doktor Falsafah

PEMBANGUNAN MODEL PERAMAL AMALAN GAYA HIDUP KARBON RENDAH DI PUTRAJAYA, MALAYSIA

Oleh

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Pengerusi: Profesor Madya Zelina Zaiton Ibrahim, PhDFakulti: Pengajian Alam Sekitar

Kajian ini meneliti amalan gaya hidup karbon rendah dalam memahami mengapa gaya hidup karbon rendah kurang mendapat sambutan daripada orang awam. Putrajaya telah dipilih sebagai lokasi kajian memandangkan ia adalah model rintis kepada pembangunan bandar karbon rendah di Malaysia. Pembangunan perbandaran Putrajaya mengamalkan konsep kelestarian dalam pembangunan dan berusaha ke arah matlamat mengurangkan jejak karbon dalam setiap aspek kehidupan bandar. Sampel populasi yang dipilih bagi kajian ini adalah pemimpin Persatuan-Persatuan Penduduk di Putrajaya yang mempunyai pengetahuan luas mengenai kommuniti dan permasalahannya.

Objektif utama kajian ini adalah mengkaji peranan faktor-faktor yang mempengaruhi gaya hidup karbon rendah. Dalam mencapai objektif ini, pendekatan yang dipilih adalah dengan menjalankan kajian dalam dua fasa iaitu fasa induktif dan fasa deduktif, serta menggunakan metodologi gabungan. Dalam fasa pertama, temu bual separa berstruktur dan perbincangan kumpulan fokus digunakan secara induktif untuk meneliti isu-isu utama, faktor-faktor dan hubungkait yang penting kepada amalan karbon rendah yang kemudiannya dibentangkan dalam bentuk kerangka konsep. Kerangka konsep ini menyediakan asas bagi penyelidik untuk meneliti faktor-faktor dan hubungkait secara lebih mendalam dalam fasa deduktif dengan menggunakan kajian kuantitatif.

Hasil analisis dari kajian ini menunjukkan bahawa dalam mengamalkan gaya hidup karbon rendah, seseorang individu akan membuat pertimbangan dan membuat keputusan berpandukan satu set kriteria yang didasari oleh persepsi mereka terhadap atribut gaya hidup baru ini serta situasi mereka. Persepsi positif terutamanya dari aspek kelebihan dan kebergunaan adalah pengaruh penting dalam menentukan



penerimaan terhadap gaya hidup karbon rendah ini. Kajian juga menunjukkan bahawa pelakuan-pelakuan individu terutamanya dalam penggunaan sumber dan tenaga adalah amat dipengaruhi oleh ketersediaan fasiliti dan infrastruktur teknikal, serta arahan dan panduan.

Enam pembolehubah peramal telah dikenalpasti dalam kajian ini, iaitu, persepsi terhadap sumber dan sokongan, kerumitan, kelebihan relatif, dasar dan garispanduan, serta ciri-ciri pengamal inovatif dan ciri-ciri pengamal ketinggalan. Dengan menggunakan pembolehubah-pembolehubah peramal ini, satu model peramal yang berupaya meramalkan penggamalan gaya hidup karbon rendah telah dibentuk. Secara keseluruhan, model ini berupaya menjelaskan kira-kira 84% daripada variasi penggamalan gaya hidup karbon rendah. Persepsi terhadap sumber dan sokongan didapati merupakan peramal utama iaitu berupaya menjelaskan 66.7% dalam variasi amalan gaya hidup karbon rendah. Di samping itu juga, kajian turut menunjukkan bahawa ciri-ciri pengamal inovatif dan ciri-ciri pengamal ketinggalan mempunyai kesan penyederhanaan terhadap hubungan antara pembolehubah peramal tertentu dan amalan gaya hidup karbon rendah.

Dengan mengambil kira persepsi individu terhadap atribut-atribut gaya hidup karbon rendah dan ciri-ciri peribadi individu itu sendiri, kajian ini mengesyorkan satu model konsep bagi memahami dengan lebih jelas pembolehubah-pembolehubah yang mempengaruhi penggamalan gaya hidup karbon rendah dan memberikan cadangancadangan yang bersesuaian untuk membimbing masyarakat bandar ke arah gaya hidup dan masa depan yang lebih lestari.

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ACKNOWLEDGEMENTS

First and foremost, I wish to extend my utmost gratitude to my supervisory team: Associate Professor Dr. Zelina Ibrahim, who has supported me throughout my research with her guidance and continuous encouragement; Professor Abu Daud Silong who took me under his wing with kindness and patience, and Associate Professor Dr. Ramdzani Abdullah, whose inquisitive nature and insights greatly inspire how I approach my work. The support that this team offered me has been highly valued and critical to making this journey so meaningful for me.

Beyond my supervisory team, I would also like to acknowledge the support given by the wider Faculty of Environmental Studies during this study period, especially by Dr. Mariani Ho and Puan Rina Mazni whose support was a great comfort to me. I would also like to thank my mentor, Dr. Amirul Shah from USM who helped me to constructively think of my work.

Finally, I take this opportunity to express my gratitude to my beloved parents, my husband, my daughters, and my siblings for their unwavering faith and continuous encouragement.

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LIST OF ABBREVIATIONS

BaU	Business as usual
СМ	Counter measures
DEFRA	Department of Environment of Food and Rural Affairs (United Kingdom)
EPU	Economic Planning Unit
GHG	Greenhouse gas
IPCC	Intergovernmental Panel on Climate Change
JPSPN	National Solid Waste Management Department
KeTTHA	Ministry of Energy, Green Technology and Water
КРКТ	Ministry of Urban Wellbeing, Housing and Local Government
LED	Light-emitting diode
М	Mean
MOE	Ministry of Education
NGOs	Non-government Organizations
NRE	Ministry of Natural Resource and Environment
OECD	Organization for Economic Co-operation and Development
PhD	Doctor of Philosophy
РјС	Putrajaya Corporation
qual/QUAL	Qualitative
QUAN	Quantitative
RAC	Residents' Association Committee
SD	Standard deviation
SPM	Malaysian Certificate of Education

SPSS	Statistical Package for Social Sciences
SRP	Malaysian Lower Certificate of Education
STPM	Malaysian High School Education Certificate
UNEP	United Nations Environmental Programmes
UNESCO	United Nations Educational, Scientific and Cultural Organization
UNFCCC	United Nations Framework Convention on Climate Change

WMO World Meteorological Organization

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CHAPTER 1

INTRODUCTION

1.1 Background

The environmental problem related to climate change is an important issue of concern. Scientists (e.g. Pittock, 2005; Diffenbaugh & Field, 2013) believe that the unprecedented climate change and increasingly extreme weathers observed in various regions of the world are caused by rapid global warming in the last few decades. Human contributions of heat-trapping greenhouse gases (GHG) are blamed as the dominant cause of the observed warming (Pittock, 2009; Lewis & Karoly, 2013).

The Intergovernmental Panel on Climate Change (IPCC) in its 2013 report states that it is extremely likely [defined as 95-100% certainty] that human influence is the dominant cause of the observed warming since the mid-20th century. According to the IPCC (2013), greenhouse gases in the atmosphere have increased to levels unprecedented in at least the last 800,000 years, reaching a new record high in 2012. The report also states that the period 1990 to 2012 saw a 32% increase in radiative forcing - a measure of the warming effect on the climate - because of increased atmospheric concentrations of GHG.

A carbon footprint is a quantitative measure which describes the effect caused by [individual, event, organization, or product] in terms of total amount of GHG produced (expressed as carbon dioxide equivalent (Wiedmann & Minx, 2008; Carbon Trust, 2009; Alvarez, Carballo-Penela, Mateo-Mantecon, & Rubio, 2016). Greenhouse gases can be emitted through transport, production and consumption of food and goods, energy usage, and land clearance.

Individuals' lifestyle and day-to-day choices are both direct and indirect sources of carbon emission (Haq, Whitelegg, Cinderby, & Owen, 2008; Zacarias-Farah & Geyer-Allely, 2003; Gronco & Warde, 2001; Spangenberg & Lorek, 2002; Tian et al., 2016; Miehe, Scheumann, Jones, Kammen, & Finkbeiner, 2016). There are empirical evidences on the strong associations between various indicators of lifestyle and resource consumption and consequent carbon emissions (e.g., Schipper, Bartlett, Hawk & Vine, 1989; Lutzenhiser & Hackett, 1993; Chapstick, Lorenzoni, Corner, & Whitmarsh, 2014; Allan, Kerr & Will, 2015; Gupta & Dutta, 2015; Liu, Oosterveer, & Spaargaren, 2015; Martinez, Schor, Abrahamse, Alkon, & Axsen, 2015; Miehe et al., 2016; Sommer & Kratena, 2016). Hence, alterations towards an everyday low-carbon lifestyle are the best solution to effectively tackle the issue (Goodall, 2007; Dietz, Gardner, Gilligan, Stern, & Vandenbergh, 2009; Howell, 2013).

1.2 Low-carbon lifestyle

The concept of low-carbon lifestyle generally suggests reducing carbon emission from all aspects of living; in which lifestyle strives to be frugal and recyclable towards zero-wastage. The main focus of low-carbon lifestyle is to reduce individuals' carbon footprints and minimizing the effects of daily lifestyle in causing devastating climate change. Five routine behaviour domains are frequently studied to assess individuals' level of low-carbon lifestyle namely: food consumption, water and energy use, transportation, and waste management (e.g., Barr, Gilg, & Ford, 2001; Barr & Gilg, 2006, Britain's Department for Environment, Food and Rural Affairs -DEFRA, 2008; Whitmarsh & O'Neill, 2010).

In low-carbon lifestyle campaigns, government policies and programs encourage citizens to adopt low-carbon behaviours in all daily aspects which include using energy-efficient appliances, buying environmental-friendly products, eating organic and locally grown food, using the car less, and seeking alternatives for short trips, better energy and water management and usage, waste segregation and recycling, and less wasting of food (DEFRA, 2008). Collectively, these efforts are aimed specifically at reducing household resource consumption and waste generation.

1.3 Nurturing low-carbon lifestyle in Malaysia

Malaysia's rapid transformation from agricultural to an industrialized economy in the last few decades caused an alarming growth of GHG emissions. In 2014, Malaysia was the third largest per capita carbon emitter among the ASEAN countries (Olivier, Janssens-Maenhaut, Muntaen, & Peters, 2015). Malaysia's total carbon emission was recorded at 227,481 Ktons, behind Indonesia and Thailand which recorded 452, 976 and 271, 978 Ktons CO₂ respectively.

Energy generation, transport, industrial, residential and agriculture sectors are the major sectors contributing GHG in the country. Although Malaysia shares only 0.6% of the global carbon emission (Olivier et al., 2015), a more serious concern lies in the increasing trend of the country's emission. The International Energy Agency (2015) reported that Malaysia's carbon emission from fuel combustion alone grew by 321.1% from 1990 to 2013, among the highest growth rate in the world. Without any mitigation measures, Malaysia's total emission is projected to reach 285.73 Ktons in 2020; increasing by approximately 70% compared to the amount emitted in year 2000 (Safaai, Noor, Hashim, Ujang, & Talib, 2010).

In 2009, Malaysia pledged to reduce its carbon dioxide emission to 40% GDP by 2020 as compared to 2005 levels. The Government has introduced the National Green Technology Policy in 2011 to address climate and energy issues in Malaysia and outlines the country's initiatives on sustainable growth and development. In line with this policy, a framework called Low Carbon Cities Framework (LCCF) was established in spearheading the development of sustainable cities and to support



sustainable development in Malaysia. Two pioneer low-carbon scenarios projects were announced, Putrajaya Low-carbon City Initiatives which was implemented at city level, and Sustainable Iskandar Malaysia at regional level.

A low-carbon city is a city that comprises of societies that adopt green practices and green technology thus emitting relatively low carbon as compared to present day practice (LCCF, 2014). Based on the LCCF, the inception of a low-carbon city focuses on low-carbon urban development strategies. This includes implementing actions to reduce carbon emission by increasing efficiency in the usage of resources and green technology and better waste management and preservation of the natural environment.

Apart from emphasizing on the industrial, transport, and agriculture sectors, the government has set to reduce carbon emission in the residential sector. Various policies and programs have been implemented focusing on energy, transportation, waste and water to encourage low-carbon and environmentally-friendly lifestyle. Some of these programs aim to influence household actions directly by encouraging waste recycling and frugal consumption, for example by introducing mandatory waste separation and the weekly 'No Plastic Bag Day'; others indirectly influence purchasing decisions such as by promoting nationalism in the 'Buy Malaysian Products Campaign' and by granting tax exemptions such as for hybrid and electric cars.

Practices and products that are energy efficient are promoted to the public to reduce energy consumption. This is also promoted through a discount of monthly electricity bill to households that consume RM20 or less (TNB, 2016a). Efforts are also made to improve energy efficiency through the implementation of the Minimum Energy Performance Standards (MEPS) for domestic appliances. In 2011, a program called Sustainability Achieved via Energy Efficiency (SAVE) was introduced where households were offered rebates of up to RM200 for purchase of energy efficient appliances (TNB, 2013b). Besides giving subsidy and rebates, the government also impose penalty on over-consumption. The electricity tariff rates were increased on January 2014 by 10.6% for consumption exceeding 300kWh (TNB, 2016c). On top of that, with the implementation of the goods and services tax (GST), beginning April 1st, 2015, a 6.0% tax will be charged for usage of 301 kWh of electricity and above (TNB, 2016c).

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Meanwhile, in addressing the significant amount of emissions that is related to the public in the transport sector, the government has initiated major public transport projects to increase public transport ridership in key urban areas. This includes the development of the Mass Rapid Transit (MRT) system and the expansion of Kuala Lumpur Light Rail Transit (LRT) to alleviate the severe traffic congestion in the Kuala Lumpur metropolitan area. Efforts also emphasized on improving bus systems in other capital cities such as Kuantan and Penang. Potential car buyers are encouraged to choose among energy efficient vehicles and use a more

environmental-friendly energy sources such as compressed natural gas (CNG) to reduce air pollution.

Due to increasing population and consumption, the waste sector accounts for the second largest share of emission in Malaysia (BUR, 2015). To address this problem, the Reduce, Reuse, Recycle (3R) program was intensified targeting 22% household recycling rate by 2020. The government has implemented waste separation at source for households in selected states starting September 2015 in line with the enforcement of the Solid Waste and Public Cleansing Management Act 2007 (Act 672).

Despite the various incentives and millions of ringgit spent on campaigns and programs to promote low-carbon lifestyle, their adoption by the general public is still low (Agarmuthu, 1999). An online survey on public awareness of government incentives and policies related to renewable energy and willingness of the public to adopt (Muhammad Sukki et al, 2011) found that even with the numerous publicity drives in the mass media, around 63.1% of respondents remained unaware. Mei et al (2017) conducted a nationwide survey on public environmental awareness and environmental behaviour, covering all 13 states including the Federal Territories of Kuala Lumpur, Putrajaya and Labuan. Their results indicated a distinctly large gap between public environmental awareness and environmental behaviour; public awareness was found to be relatively high at 4.22 (based on a scale of 1 to 5 with 5 being the highest) while public environmental behavior, specifically climate change prevention actions was only moderate at 3.65.

Meanwhile, Malaysians have continued with their wasteful lifestyle. It was reported that every year, the amount of solid waste generated by Malaysians increases by at least 3% (Akil, Johar, & Ho, 2015). In 2012, waste was generated at an alarming average of 25,000 tonnes per day (Akil et al., 2015). According to the Ministry of Urban Wellbeing, Housing and Local Government (KPKT), recycling rate in 2016 is only 15%, even after more than two decades of aggressive campaign.

Meanwhile, the energy demand from sectors related to the public i.e., residential and commercial, and transport had increased to 31,785ktoe in 2014 compared to 20,139ktoe in 2004, a growth of 57.8% (MEIH, 2015). Reports have shown that residential electricity usage has continued to grow exponentially (Ivy-Yap & Bekhet, 2015).

Nevertheless, it is acknowledged that changing towards a low-carbon lifestyle is not an easy task as it involves an overhaul of the current ways of living. Studies (e.g., Darnton, 2004; DEFRA, 2008; Shove, 2010; Darnton, Verplanken, White, & Whitmarsh, 2011) suggest that the extent to which people adopt pro-environmental behaviours depends upon a mixture of positive motivators and negative barriers. Numerous studies have attempted to understand the influence of these motivators and barriers on pro-environmental behaviour. However, the findings of these studies are so far inconsistent and conflicting. One of the key limitations of these studies is that they fail to take into account individuals' perceptions, and their personality complex. In understanding the process that leads to actual adoption (Rogers 1995; Rogers & Singhal, 1996) and the likely contribution of influencing factors, studies need to examine these aspects from an individual's perspective. Hence, the role of individual's perception, mental conflict, and personal characteristics must been explored.

1.4 Problem Statement

Malaysia has pledged to reduce its GHG emission to 40% GDP by 2020 as compared to 2005 levels. Despite the various incentives and millions of ringgit spent on campaigns and programs to promote low-carbon lifestyle, there is lukewarm response from the public. This is a critical issue, given the central role of the public in every initiative designed and implemented towards achieving the carbon emission reduction target.

A range of studies have attempted to delineate individual's likelihood to adopt lowcarbon lifestyle but the findings of these studies are so far inconsistent and conflicting. For example, findings from many studies (e.g., Hawthorne & Alabaster (1999); Kaufmann, Panni & Orphanidou (2012) indicate that the more the individuals are aware of environmental issues the more likely they are to be involved in pro-environmental behaviour. However, other studies argued that awareness and knowledge about environmental issues do not necessarily lead to pro-environmental behaviour. Studies (e.g., Hungerford & Volk, 1990; Dunlap & Mertig 1995; Blake, 1999; De Oliver, 1999; Dunlap et al., 2000; Ali, Khan, Ahmed, & Shahzad, 2011) reported that people's concern about the environment is not always reflected in their actual behaviour and in many cases, individuals might be aware of the adverse impacts of their behaviour but would still be unwilling or unable to change those behaviours.

Previous models that tried to explain pro-environmental behaviour, such as Kollmus Agyeman's (2002) which assumed that intention always precedes the actual behaviour, and that people act rationally when their situation permits. They focused on people's intention to do the right thing (by society standards) and perhaps failing to recognize that conformance with social standards are likely to be only one of the many considerations being evaluated before the decision to adopt a new lifestyle.

However, it was observed in many studies that intention differs greatly with the actual behaviour; people may still not act in a pro-environmentally responsible manner despite having the intentions and being in a conducive setting. Their findings suggest that actual behaviour may be influenced or decided based on other factors.

A thorough examination is thus required in understanding this situation and to provide suggestions on optimum strategies.

1.5 Research aim and objectives

This study aims to critically assess the role of influencing factors of low-carbon lifestyle.

In order to meet this aim, five objectives are outlined, which are to:

- i. Identify key issues in the adoption of low-carbon lifestyle;
- ii. Establish a framework for low-carbon lifestyle adoption;
- iii. Detect significant predictors of low-carbon lifestyle adoption;
- iv. Examine the moderating effect of adopter characteristics on the relationships between the predictors and low-carbon lifestyle adoption; and
- v. Develop a predictive model for adoption of a low-carbon lifestyle.

1.6 Methodology overview

This study began with a comprehensive review of the existing literature related to low-carbon lifestyle and behaviour change. A conceptual framework was established based on the key findings from the literature, and used to guide the two-staged primary research which employed a sequential mixed methods approach. In the first stage of the research, a combination of semi-structured interviews and a focus group discussion were used in an inductive manner to identify the key issues, factors and relationships that are important in low-carbon lifestyle. Analysis of these data provided the researcher with the basis to further probe the identified factors and relationships in the deductive stage of the research, employing a quantitative survey. The data were analyzed using a series of statistical analyses which include descriptive statistics, correlation statistics, multiple regressions, and moderated multiple regression analyses.

1.7 Scope of the study

This thesis considers individuals' routine low-carbon lifestyle in and around the house. The investigation on influencing factors of low-carbon lifestyle was conducted in the nation's pioneer low-carbon city: the Federal Territory of Putrajaya. The city was chosen because it is a planned city that emphasizes the preservation of environment. The design of the city incorporated innovative ideas and high technology on townscape, transportation planning and community building. The city is supported with modern amenities and infrastructure for low-carbon lifestyle.

The population chosen for the study was leaders of residents' association committees (RACs) in Putrajaya, which is a group of representatives elected by the residential community to lead community-related programs. The RACs were chosen as target population because as the focal point in disseminating the low-carbon city agenda to the community they are highly involved and most knowledgeable about the community and their issues. The empirical research was carried out between 2013 and 2014.

1.8 Significance of the study

By developing a predictive model for low-carbon lifestyle, this study has significant theoretical implications for research, as well as practical implications for policymakers and practitioners in the low-carbon city agenda. Firstly, this study explored and examined multiple behaviours that the community themselves recognize under this new concept as low-carbon lifestyle. Secondly, it sought to draw together and understand how two broad and distinctly different areas i.e. behaviour change research and the works on influencing factors of pro-environmental behaviour may contribute to a better understanding of the adoption process. Existing models on behaviour change almost exclusively assume that decision to change is a rational decision that is driven by the person itself, whereas literature examining influencing factors is more focus on their potential effects and not connecting to the change process that a person goes through in deciding to adopt low-carbon behaviour.

This research contributes to the study on factors that influence individuals' decision to adopt low-carbon lifestyle. Specifically, this research introduced and tested a conceptual model which proposes that the adoption of low-carbon lifestyle critically depends on individuals' evaluation of the new lifestyle based on perceived attributes and contextual settings. Providing an insight to individuals' perspectives, this study would be beneficial for scholars and practitioners working towards reducing carbon footprint.

Furthermore, this study explores the relatively new concept of leadership i.e. distributed leadership in order to understand in a community improvement context. Using this new approach this research was able to identify and probed the specific dimensions in which a distributed approach in leadership is practiced in the low-carbon city framework and further demonstrated an influence outcome based upon these dimensions.

Another important theoretical implication of this study is that it demonstrated and provided empirical evidence that individual characteristics not only have direct influence on the adoption of low-carbon lifestyle but certain characteristics such as individuals' innovativeness particularly their later and innovator characteristics have moderating effects on how other influencing factors influence the adoption of lowcarbon lifestyle. This provides a clearer picture of the decision-making and adoption process. The findings from this study can be a useful tool to guide policy making, and will also provide valuable information in reviewing and strengthening existing programs and policies as well as suggesting optimum strategies for implementation.

1.9 Structure of the thesis

This thesis is organized into five chapters. The first chapter (Introduction) provides an overview of the study including the research problem, the objectives, methodology and the significance of the study. Chapter 2 (Literature Review) primarily focuses on reviewing theoretical and empirical literatures in the fields of low-carbon lifestyle and behaviour change that set the cornerstone for the study. This is critical as it not only "provides information on what has already been learned but illuminates gaps and the importance of the new study" (Polit & Hungler, 1997, p.91).

Chapter 3 (Methodology) provides explanation of methods and procedures used in conducting this study, describing in detail the research design, data collection, population, samplings, and data analyses. The earlier part of the chapter explains methods applied in the inductive stage of the study which includes semi-structured interviews and focus group discussions. The second part of Chapter 3 describes the methods applied in the deductive stage highlighting the instrumentation, pre-testing, population and sample, data collection method, and data analyses. This chapter is important as it provides the foundation for the scientific research and enhances the confidence level in the findings in the aspects of validity and reliability.

In Chapter 4 (Results & Discussion), findings from the study are reported and clearly explained. The first section describes information derived from the qualitative research which provided the fundamentals for the adoption of low-carbon lifestyle framework that was consequently examined quantitatively in the second stage of the study. The descriptive statistics are presented as well as results from correlation, regression, and moderated multiple regressions analyses. The chapter also discusses the findings on adoption of low-carbon lifestyle and predictors from the study which are used to establish a predictor equation model. Chapter 4 is important as it provides the inherent meaning and significance of the data obtained from the empirical studies.

Chapter 5 (Summary, Conclusion, & Recommendations) provides a brief summary of the study, the conclusions drawn from the study, the implications and recommendations, as well as the limitations.

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