

UNIVERSITI PUTRA MALAYSIA

PREDICTORS OF KNOWLEDGE SHARING BEHAVIOUR AND MEDIATING EFFECT OF SELF-EFFICACY AMONG SUCCESSFUL FARMERS IN SELECTED MALAYSIAN STATES

JENEFER BROOKE



PREDICTORS OF KNOWLEDGE SHARING BEHAVIOUR AND MEDIATING EFFECT OF SELF-EFFICACY AMONG SUCCESSFUL FARMERS IN SELECTED MALAYSIAN STATES



Thesis Submitted to the School of Graduate Studies, Universiti Putra Malaysia, in Fulfilment of the Requirements for the Degree of Master of Science All material contained within the thesis, including without limitation text, logos, icons, photographs and all other artwork, is copyright material of Universiti Putra Malaysia unless otherwise stated. Use may be made of any material contained within the thesis for non-commercial purposes from the copyright holder. Commercial use of material may only be made with the express, prior, written permission of Universiti Putra Malaysia.

Copyright © Universiti Putra Malaysia



Abstract of thesis presented to the Senate of Universiti Putra Malaysia in fulfilment of the requirement for the degree of Master of Science

PREDICTORS OF KNOWLEDGE SHARING BEHAVIOUR AND MEDIATING EFFECT OF SELF-EFFICACY AMONG SUCCESSFUL FARMERS IN SELECTED MALAYSIAN STATES

By

JENEFER BROOKE

March 2016

Chairman Faculty

Roziah Binti Mohd Rasdi, PhD

Educational Studies

This study is to investigate the predictors of knowledge sharing behaviour and mediating variable of self-efficacy among successful farmers in selected Malaysian states. In Malaysian agriculture context, knowledge sharing behaviour of successful farmers formally and informally occurs during training, farm visits and also through discussions. However, current practices among farmers in the sharing process are unstructured and lack clarity. To date, there is no certain mechanism or coordination, which can be followed and properly implemented, leaving the issue unclear and unresolved. Hence, examining how individuals' personal factors and environmental factors affect shape successful farmers' knowledge sharing behaviour is imperative in order to formulates a strategy towards encouraging knowledge sharing culture in the agriculture community. Investigating this process is both theoretical and practically significant to provide better understanding of knowledge sharing behaviour among successful farmers.

This study employed Social Cognitive Theory and Endres et al.'s (2007) model of knowledge sharing behaviour in order to provide an integrative theoretical framework in explaining knowledge sharing behaviour among successful farmers. Further, the present study aimed to examine the mediating role of self-efficacy on the relationship between independent variables (e.g., individual and environmental-related factors) and knowledge sharing behaviour among successful farmers. The findings indicated the level of knowledge sharing behaviour was high among 241 respondents of successful farmers.

Subsequently, the result showed that successful farmers possessed high level of self-efficacy, enjoyment in helping others, perceived high level of training and prior experiences. Similarly, perceived social support and trust were also reported high among the successful farmers.

The results in the PLS-SEM path models revealed that individual-related factors (enjoyment in helping others, training and prior experiences) and environmental-related factors (social support and trust) were positively associated with successful farmers' knowledge sharing behaviour. Furthermore, the findings also indicated that self-efficacy mediates the relationship between individual-related factor (prior experience) and environmental-related factors (social support and trust) on knowledge sharing behaviour. In contrast, it was found that self-efficacy did not mediate the relationship between training (individual-related factor) and knowledge sharing behaviour.

It can be concluded that, knowledge sharing behaviour is adopted and practiced by successful farmers. The individual-related factors namely enjoyment in helping others, training and prior experience play a role in knowledge sharing behaviour among successful farmers. Besides that, the environmental-related factors such as social support and trust are vital to promoting knowledge sharing behaviour among successful farmers. Notably, this study found that self-efficacy is a central component in knowledge sharing behaviour among successful farmers.

Moreover, this study provides a predictive framework explaining the phenomenon of knowledge sharing behaviour among successful farmers. In spite of that, the present study extends the existing self-efficacy literature and hopes to contribute additional insights to self-efficacy and knowledge sharing studies especially in Malaysia. For the field of agriculture extension, this study will yield additional insights to the relationship between self-efficacy and knowledge sharing behaviour among successful farmers. Furthermore, this study hopes to provide knowledge especially for extension agents and department of agriculture to give attention on individual-related factors and environmental-related factors which could influence self-efficacy and thereby provide practical means to improve knowledge sharing behaviour among farmers in Malaysia.

Abstrak tesis yang dikemukakan kepada Senat Universiti Putra Malaysia sebagai memenuhi keperluan untuk ijazah Master Sains

PERAMAL TINGKAHLAKU PERKONGSIAN MAKLUMAT DAN PENGANTARA EFIKASI KENDIRI DI KALANGAN PETANI BERJAYA DI NEGERI TERPILIH DI MALAYSIA

Oleh

JENEFER BROOKE

Mac 2016

Pengerusi : Roziah Binti Mohd Rasdi, PhD

Fakulti : Pengajian Pendidikan

Kajian ini bertujuan mengkaji faktor-faktor yang mempengaruhi tingkah laku perkongsian pengetahuan dan pembolehubah pengantara efikasi kendiri di kalangan petani berjaya di negeri terpilih di Malaysia. Dalam konteks pertanian Malaysia, walaupun perkongsian pengetahuan dalam kalangan petani berjaya berlaku secara formal dan tidak formal, iaitu semasa latihan, lawatan lading dan juga melalui perbincangan. Walaubagaimanapun, ianya tidak berstruktur dan kurang jelas. Sehingga ke hari ini, tidak ada mekanisma dan koordinasi tertentu yang boleh diikuti dan tidak ada pelaksanaan yang sempurna, menyebabkan isu ini menjadi kurang jelas dan belum di atasi. Oleh itu, kajian terhadap bagaimana faktor individu dan faktor persekitaran memberi kesan kepada tingkahlaku perkongsian pengetahuan di kalangan petani berjaya adalah penting untuk merangka strategi ke arah menggalakkan budaya perkongsian pengetahuan di kalangan masyarakat petani. Penyiasatan dari segi teori dan praktikal adalah penting untuk memberikan pemahaman yang lebih menyeluruh mengenai tingkahlaku perkongsian pengetahuan di kalangan petani berjaya.

Kajian ini menggunakan Teori Kognitif Sosial dan model tingkahlaku perkongsian pengetahuan oleh Endres et al.'s (2007) untuk menyediakan satu rangka kerja teori integriti dalam menerangkan tingkahlaku perkongsian pengetahuan di kalangan petani berjaya.

Selanjutnya, kajian ini juga bermatlamat untuk mengkaji peranan efikasi kendiri sebagai pembolehubah pengantara di dalam hubungan pembolehubah tak bersandar (faktor individu dan faktor persekitaran) dengan tingkahlaku perkongsian pengetahuan di kalangan petani berjaya. Dapatan kajian menunjukkan tahap tingkahlaku perkongsian pengetahuan adalah tinggi di kalangan 241 responden petani berjaya. Seterusnya, hasil kajian juga

menunjukkan bahawa petani berjaya juga memiliki tahap yang tinggi dari segi efikasi kendiri, keseronokkan membantu orang lain, latihan dan pengalaman terdahulu. Begitu juga dengan tahap sokongan sosial dan kepercayaan juga dilaporkan tinggi di kalangan petani berjaya.

Keputusan dalam model PLS-SEM mendedahkan bahawa faktor individu (keseronokan membantu orang lain, latihan dan pengalaman terdahulu) dan faktor persekitaran (sokongan sosial dan kepercayaan) menunjukkan hubungan yang positif dengan tingkahlaku perkongsian pengetahuan di kalangan petani. Selain itu, hasil kajian juga menunjukkan bahawa efikasi kendiri menjadi pengantara hubungan di antara faktor individu (pengalaman terdahulu) dan faktor persekitaran (sokongan sosial dan kepercayaan) ke atas tingkahlaku perkongsian pengetahuan. Sebaliknya, kajian mendapati bahawa efikasi kendiri tidak menjadi pengantara hubungan antara latihan (faktor individu) dengan tingkahlaku perkongsian pengetahuan. Selain itu, kajian ini menyediakan rangka kerja ramalan untuk menjelaskan fenomena tingkahlaku perkongsian pengetahuan di kalangan petani berjaya dalam konteks pertanian.

Sebagai kesimpulannya, didapati bahawa tingkahlaku perkongsian pengetahuan diguna pakai dan diamalkan oleh petani berjaya. Faktor individu iaitu keseronokan membantu orang lain, latihan dan pengalaman terdahulu memainkan dalam tingkahlaku perkongsian pengetahuan di kalangan petani berjaya. Selain itu, faktor persekitaran seperti sokongan sosial dan kepercayaan adalah penting untuk menggalakkan tingkahlaku perkongsian pengetahuan di kalangan petani berjaya. Jelasnya, kajian ini mendapati bahawa efikasi kendiri adalah komponen utama dalam tingkahlaku perkongsian pengetahuan di kalangan petani berjaya.

Di samping itu, kajian ini menyediakan rangka kerja ramalan terhadap fenomena tingkahlaku perkongsian pengetahuan dalam kalangan petani berjaya. Selain itu, kajian ini menambah nilai literatur efikasi kendiri sedia ada dan tingkahlaku perkongsian pengetahuan terutamanya di Malaysia. Bagi bidang pengembangan pertanian, kajian ini memberi maklumat tambahan kepada hubungan antara efikasi kendiri dan tingkahlaku perkongsian pengetahuan di kalangan petani berjaya. Tambahan lagi, kajian ini diharap dapat memberi pengetahuan kepada agen pengembangan pertanian dan jabatan pertanian supaya memberi perhatian terhadap faktor individu dan faktor persekitaran yang boleh mempengaruhi efikasi kendiri dan dengan itu menyediakan satu cara praktikal untuk memperbaiki tingkahlaku perkongsian pengetahuan di kalangan petani di Malaysia.

ACKNOWLEDGEMENTS

First of all, thanks to God for the blessing and giving me strength and ability to complete this research paper.

I also would like to express my special gratitude and thanks to the chairperson of my supervisory committee, Dr. Roziah Mohd Rasdi for your guidance, advice and constant supervision in completing this study. To my co-supervisor, Professor Dr. Bahaman Abu Samah, I am extremely grateful for imparting your knowledge and expert on data analysis and valuable feedback.

I sincerely would like to extend my gratitude to Prof Dr. T.Ramayah Thurasamy from Universiti Sains Malaysia for his kind guidance and assistance in PLS-SEM during my data analysis.

Heartiest appreciation to my parents for the emotional support and encouragement, which helped me in the completion of this paper. My thanks and appreciation also goes to my friends and people who have willingly help me out with their abilities. Thanks for everything.

I certify that a Thesis Examination Committee has met on 25 March 2016 to conduct the final examination of Jenefer Brooke on her thesis entitled "Predictors of Knowledge Sharing Behaviour and Mediating Effect of Self-Efficacy among Successful Farmers in Selected Malaysian States" in accordance with the Universities and University Colleges Act 1971 and the Constitution of the Universiti Putra Malaysia [P.U.(A) 106] 15 March 1998. The Committee recommends that the student be awarded the Master of Science.

Members of the Thesis Examination Committee were as follows:

Khairuddin bin Idris, PhD

Associate Professor Faculty of Educational Studies Universiti Putra Malaysia (Chairman)

Abu Daud bin Silong, PhD

Professor Faculty of Educational Studies Universiti Putra Malaysia (Internal Examiner)

Nik Hasnaa Nik Mahmood, PhD

Associate Professor Universiti Teknologi Malaysia Malaysia (External Examiner)

ZULKARNAIN ZAINAL, PhD

Professor and Deputy Dean School of Graduate Studies Universiti Putra Malaysia

Date: 25 May 2016

This thesis was submitted to the Senate of Universiti Putra Malaysia and has been accepted as fulfilment of the requirement for the degree of Master of Science. The members of the Supervisory Committee were as follows:

Roziah binti Mohd Rasdi, PhD

Senior Lecturer Faculty of Educational Studies Universiti Putra Malaysia (Chairman)

Bahaman Abu Samah, PhD

Professor
Faculty of Educational Studies
Universiti Putra Malaysia
(Member)

BUJANG BIN KIM HUAT, PhD

Professor and Dean School of Graduate Studies Universiti Putra Malaysia

Date:

Declaration by graduate student

I hereby confirm that:

- this thesis is my original work;
- quotations, illustrations and citations have been duly referenced;
- this thesis has not been submitted previously or concurrently for any other degree at any other institutions;
- intellectual property from the thesis and copyright of thesis are fullyowned by Universiti Putra Malaysia, as according to the Universiti Putra Malaysia (Research) Rules 2012;
- written permission must be obtained from supervisor and the office of Deputy Vice-Chancellor (Research and Innovation) before thesis is published (in the form of written, printed or in electronic form) including books, journals, modules, proceedings, popular writings, seminar papers, manuscripts, posters, reports, lecture notes, learning modules or any other materials as stated in the Universiti Putra Malaysia (Research) Rules 2012;
- there is no plagiarism or data falsification/fabrication in the thesis, and scholarly integrity is upheld as according to the Universiti Putra Malaysia (Graduate Studies) Rules 2003 (Revision 2012-2013) and the Universiti Putra Malaysia (Research) Rules 2012. The thesis has undergone plagiarism detection software.

Signature:	Date:	
Name and Matric No.: Jer	nefer Brooke, GS38128	

Declaration by Members of Supervisory Committee

This is to confirm that:

- the research conducted and the writing of this thesis was under our supervision;
- supervision responsibilities as stated in the Universiti Putra Malaysia (Graduate Studies) Rules 2003 (Revision 2012-2013) are adhered to.

Signature: Name of	
Chairman of Supervisory Committee:	Dr. Roziah binti Mohd Rasdi
Signature: Name of Member of Supervisory Committee:	Professor Bahaman Abu Samah

TABLE OF CONTENTS

					Page
ABSTRA ABSTRA	K				i iii
ACKNO		GEMEN	NTS		V.
APPROV					vi
DECLAR	_				viii
LIST OF					xiv
LIST OF			~		XV
LIST OF					xvi
LIST OF	ABBK	EVIAT	IONS		xvii
СНАРТЕ	ER		•	M	
		-41			
1		ODUCT		E	
	1.1	_		of the study	1
		1.1.1		of Department of Agriculture, Malaysia	2
		1.1.2		ria of Successful Farmers	3
		1.1.3		stics of Successful Farmers (DoA, Malaysia)	3
		1.1.4		wledge Sharing and Extension Education	4
		1.1.5	Facto Know	ors Influencing Successful Farmers' wledge Sharing Behaviour	5
	1.2	Statem	ent of l	Problem	6
	1.3	Object		the Study	8
		1.3.1		eral Objectives	8
		1.3.2		ific Objective	8
	1.4			of the Study	9
	1.5	Assum			9
	1.6			f the Study	10
	1.7			otheses	11
	1.8	Definit	tion of	Terms	12
2	I ITE	RATUR	E DEX	7 115/11 7	
2	2.1	_		of Information	13
	2.1			haring Behaviour	13
	2.2			owledge Sharing	15
	2.4			ive Theory	
	2.4	2.4.1			16 18
		2.4.1		es, Endres, Chowdhury and Alam's (2007)	10
		2.4.2		el of Knowledge Sharing Behaviour	21
	2.5	2.4.2 Example		pretical Framework of the Study	21
	2.3	_		ariables	23
		2.5.1		ridual-Related Factors Enjoyment in Helping	24
		2.5.2		rs Training Prior Experience ronmental-Related Factors	26
		2.3.2		al Support Trust	26
			SOCI	ai Suddoit Trust	

		2.5.3	The Effects of Individual-Related Factors Enjoyment in Helping Others and Knowledge Sharing Behaviour Prior Experience and Knowledge Sharing Behaviour	27
		2.5.4	The Effects of Environmental-related Factors on Knowledge Sharing Behaviour Social Support and Knowledge Sharing Behaviour Trust and Knowledge Sharing Behaviour	33
	2.6	The Me	ediating Variable	35
	2.0	2.6.1	The Nature of Mediator	35
		2.6.2	Self-efficacy	36
		2.6.3	Self-efficacy and Knowledge Sharing Behaviour	37
		2.6.4	Self-efficacy Mediates the Relationship between	39
		2.0	Individual-Related Factors and Knowledge	
			Sharing Behaviour	
		2.6.5	Self-efficacy Mediates the Relationship between	42
		• /	Environmental-Related Factors and Knowledge	
			Sharing Behaviour Training and Self-efficacy	
			Prior Experience and Self-efficacy	
	2.7	Chapter	r Summary	44
		, "		
3	MATI	ERIALS	AND METHODS/METHODOLOGY	
	3.1		rch Design	45
	3.2		ch Framework	45
	3.3	Popula	ation and Sampling	47
	3.4		e Size and Power Analysis	47
	3.5		impling Procedure	48
	3.6		nentation	50
		3.6.1	Questionnaire	50
	3.7	Operat	ionalization and Measurement Knowledge Sharing	50
		Behavi		
		Others'	Training Prior Experience Social Support Trust	
			Demographic Variables	
	3.8		ation of Research Questionnaire	53
	3.9	Pilot T	est of Research Instrument	54
		3.9.1	Validity and Reliability	54
			3.9.1.1 Internal Consistency Reliability	54
			3.9.1.2 Content Validity	55
			3.9.1.3 Convergent Validity	56
			3.9.1.4 Discriminant Validity	56
		3.9.2	Data Collection	57
		3.9.3	Pre-Analysis and Data Cleaning	58
		3.9.4	Data Analysis	60
			3.9.4.1 PLS-SEM	60
			3.9.4.2 Reflective Measurement Model Evaluation	61
			3.9.4.3 Confirmatory Factor Analysis (CFA)	62
			3.9.4.4 Measurement Model Discriminant Validity	67
			3 9 4 5 Collinearity Assessment	67

			3.9.4.6 Structural Model Evaluation	68
		3.9.5	Establishment of Mediation Effect	71
		3.9.6	Data Analysis for Specific Research Objectives	72
		3.9.7	Chapter Summary	74
4	RESU	LTS AND	DISCUSSION	
	4.1	Respon	dent's Demographic Profile	75
	4.2		ch Objective 1	77
		4.2.1	Discussion on Knowledge Sharing Behaviour	78
	4.3	Researc	ch Objective 2	79
		4.3.1	Discussion on Self-efficacy	79
		4.3.2	Individual-Related Factors	80
		4.3.3	Discussion on Individual-Related Factors	81
		4.3.4	Environmental-related Factors	82
		4.3.5	Discussion on Environmental-related Factors	83
	4.4	Researc	ch Objective 3	84
		4.4.1	Coefficient of Determination (R ²) and Effect	86
			Size (f^2)	
		4.4.2	Predictive Relevance (Q ²) and Effect Size (q ²)	87
		4.4.3	Discussion on Individual-Related Factors	88
		4.4.4	Discussion on Environmental-related Factors	89
	4.5	Researc	ch Objective 4	90
		4.5.1	Discussion on Self-efficacy and Knowledge	90
			Sharing Behaviour	
		4.5.2	Mediation Test for Self-efficacy on the	91
			Relationship between Individual-Related factors	
			and Knowledge Sharing Behaviour	
		4.5.3	Discussion on Mediation Effect of Self-efficacy	92
			on the Relationship between Individual-Related	
			Factors and Knowledge Sharing Behaviour	
		4.5.4	Mediation Test for Self-efficacy on the	93
			Relationship between Environmental-related	
			factors and Knowledge Sharing Behaviour	
		4.5.5	Discussion on Mediation Effect of Self-	94
			efficacy on the Relationship between	
			Environmental-related Factors and Knowledge	
			Sharing Behaviour	
	4.6	The Ov	erall Hypotheses Results	97
	4.7	Chapter	Summary	99
5	SUMN	ARY, C	ONCLUSION AND RECOMMENDATIONS	
	FOR I	TUTURE	RESEARCH	
	5.1	Summa	ry of the Study	100
		5.1.1	Methodology	102
		5.1.2	Summary Findings of the Study	102
	5.2	Conclus		102
	5.3	Implica	tions	105
		5.3.1	Implications to Theory	105

	5.3.2	Implication	for	Practice	Implications	for 106
		Department of	of Ag	riculture, I	OoA Implication	ı To
		Successful F	arme	rs Implicat	tion to Agricul	ture
		Extension Ed	lucatio	on		
5.4	Recomn	nendations for	Practi	ce		109
5.5	Recomn	nendations for	Future	Research		110
REFERENCES						112
APPENDICES						131
BIODATA OF S	TUDENT	Γ				147
DUBLICATION						1/18



LIST OF TABLES

Table		Page
1.1	Number of Successful Farmers Under Supervision of DoA, Malaysia Based on Statistics in 2013	4
2.1	Five Areas of Knowledge Sharing Research	15
3.1	Distribution of Successful Farmers in Peninsula Malaysia, 2013	47
3.2	Constructs and Sources of Instruments	51
3.3	Composite Reliability in the Pilot Test (n=20)	55
3.4	Measurement Model of Exogenous and Endogenous Constructs	66
3.5	Disc <mark>riminant Validity of Const</mark> ructs	67
3.6	Tolerance and VIF Values for Exogenous Variables	68
3.7	A Summary Table of <mark>Data Analyses</mark>	73
4.1	Descriptive Statistics for Respondents Demographic Profiles	76
4.2	Sample Composition by Professional Characteristics	77
4.3	The Levels <mark>of Know</mark> ledge Sharing Behaviour Variable	78
4.4	Distributions of Respondents by Self-efficacy Variable	79
4.5	The Level <mark>s of Individual-</mark> related Variables	81
4.6	The Levels of Environmental-related Variables	83
4.7	Significance Testing Results of Structural Model Path Coefficient	85
4.8	Results of R ² and Q ² values	87
4.9	Summary of Results (f ² Effect Size and q ² Effect Size)	88
4.10	Results of Mediation Test for Self-efficacy on the Relationship between Training and Knowledge Sharing Behaviour	91
4.11	Results of Mediation Test for Self-efficacy on the Relationship between Prior Experience and Knowledge Sharing Behaviour	92
4.12	Results of Mediation Test for Self-efficacy on the Relationship between Social Support and Knowledge Sharing Behaviour	93
4.13	Results of Mediation Test for Self-efficacy on the Relationship between Trust and Knowledge Sharing Behaviour	94
4.14	Summary of Mediation Results	96
4.15	Bootstrapped Confidence Interval Calculation	97
4.16	The Overall Hypotheses Results	98

LIST OF FIGURES

Figure		Page		
2.1	Social Cognitive Theory	17		
2.2	Endres et al.'s (2007) Model of Knowledge Sharing			
	Behaviour Showing Self-efficacy as Mediating Variable between Individual-related Factors, Environmental-related Factors and Knowledge Sharing Behaviour			
2.3	Integrated Dynamic Model of Knowledge Sharing Behaviour and Mediating Effects of Self-efficacy in the current study	23		
2.4	Model of Enjoyment in Helping Others and Knowledge Sharing Behaviour	28		
2.5	Model of Training, Social Support, Trust and Knowledge Sharing Behaviour	30		
2.6	Model of Prior Experience and Knowledge Sharing Behaviour	32		
2.7 (a)	Illustration of a Direct Effect by Hayes (2009), p.407	35		
2.7 (b)	Illustration of a Simple Mediation Model by Hayes (2009), p.407	36		
2.8	Model of Trust, Self-efficacy and Knowledge Sharing Behaviour	38		
2.9	Model of Training and Self-efficacy	40		
2.10	Model of Prior Experience, Social Support and Self-efficacy	41		
3.1	A Research Framework Showing the Relationship between the Selected Independent Variable, Mediating Variable and Dependent Variable	46		
3.2	A Proportionate Random Sampling Procedure (n= 261)	49		
3.3	The Data Collection Procedures	58		
3.4	Data Cleaning and Analysis Steps	58		
3.5	Outer Loading of the Indicators (Exogenous and Endogenous)	65		
3.6	Systematic Structural Model Assessment Procedure	69		
3.7	Structural Model of Exogenous and Endogenous Variables			

LIST OF APPENDICES

Append	ix	Page
Α	Email Asking Permission to Use Existing Instrument	131
В	Questionnaire	132
С	Application Letter to Conduct Survey	140
D	Observation Farthest from Centroid (Mahalalobis Distance)	141
Е	Descriptive Statistics for Data Distribution (Normality)	144
F	Lo <mark>adings and Cross Loadin</mark> gs Values	145
G	Blindfolding and Predictive Relevance, Q ²	146

LIST OF ABBREVIATIONS

AVE Average Variance Extract

CB-SEM Covariance-based - Structural Equation Modelling

CFA Confirmatory Factor Analysis

CR Composite Reliability

DoA Department of Agriculture

ENJ Enjoyment in Helping Others

f² Effect size of a specific predictor on Endogenous

Construct

h Stratum

ICT Information and communication technology

KSB Knowledge sharing behaviour

LL Lower level

n Number of cases

n_h Sample size for stratum

N_h Population size for stratum

OLS Ordinary Least Square

P.EXP Prior Experience

PLS-SEM Partial Least Square –Structural Equation Modelling

Q² Predictive Relevance

g² Effect size for predictive relevance

r Correlation Coefficient

R² Coefficient of Determination

S.D Standard Deviation

SCT Social Cognitive Theory

SE Self-efficacy

SE Standard Error

SEM Structural Equation Modelling

SS Social Support

TRA Training

TRU Trust

UL Upper level

VIF Variance Inflation Factor

β Standardized Beta

CHAPTER 1

INTRODUCTION

Chapter 1 presents the background of the study, statement of the problem, research objectives, significance, scope and limitations, assumptions, and operational definitions of terms as utilised in this study.

1.1 Background of the Study

Research on knowledge sharing behaviour has received a lot of attention among researchers (lebra Aizpurúa, Zegarra Saldaña & Zegarra Saldaña, 2011) and became the focus of research for more than a decade (Lu, Leung & Koch, 2006). Undoubtedly, the phenomenon of knowledge sharing behaviour also occurred in the agricultural context. The phenomenon of knowledge sharing among farmers takes place during group sessions such as training, field days, exchange visits and farmers' workshops. Likewise, in informal interactive knowledge sharing behaviour, sharing and exchange of ideas could occur through farmer-to-farmer interaction through discussions and daily conversations (Wood et al., 2014). According to Nathaniels (2005), farmers share information among their social community networks such as family, friends and neighbours. Local researchers Kamarudin, Aziz, Zaini and Ariff (2015) believe that knowledge sharing behaviour is the best practice to assist farmers to become more competitive in the agricultural sector. As the agriculture sector is now experiencing a paradigm shift from small scale to a highly commercial level, farmers need to be made aware of the agriculture technologies that are changing over time. Therefore, agriculture technical know-how and skills are crucial for farmers to increase their yield and productivity levels (Al-sharafat, Altarawneh & Altahat, 2012).

However, researchers have argued that knowledge and skills are not enough in explaining knowledge sharing behaviour. The relationship between cognitive elements such as self-efficacy and behaviour needs to taken into account while studying human behaviour (Pyysiäinen, Anderson, McElwee & Vesala, 2006). Prior research suggests that self-efficacy has the significant impact on individual knowledge sharing behaviour (Bock & Kim, 2002; Cabrera, Collins & Salgado, 2006; Hsu, Ju, Yen & Chang, 2007). The concept of self-efficacy was first introduced by Bandura (1977). Self-efficacy is formed through a judgement process that people engage in when deciding whether he/she can execute an action based on the influence of contextual and personal factors. Wasko and Faraj (2000) found that self-efficacy is important to motivate people to share knowledge with others. They asserted that individuals who have high confidence in their ability are able to provide valuable knowledge to other people. Hsu, Ju, Yen and Chang (2007) further support that individuals who have high self-efficacy are more likely to share knowledge compare to those with low self-efficacy. Similarly, Hu (2010), also added that self-efficacy is seen

as an essential tool to improve individual knowledge sharing behaviour. Besides, Roy Dutta (2009) reported that farmers who have high levels of self-efficacy are more competitive, challenging, curious, motivated to learn new skills and can perceive environmental uncertainty. Therefore, research on knowledge sharing behaviour is imperative especially for successful farmers because they are the active farmers who are more advanced in seeking modern and better technologies to increase yield productivity levels (Kamarudin et al., 2015).

Meanwhile, the effective role of the extension agent cannot be denied (Kiptot, Franzel, Hebinck, & Richards, 2006). Extension officers play a major part in transferring the agriculture technology to the farmer (Rahim, 2008) as well as to provide advisory and consultancy services (Shah, Asmuni & Ismail, 2013). Al-sharafat, Altarawneh and Altahat (2012) added that an extension agent brings about changes through education and communication in a farmer's attitude, knowledge and skills which will then help farmers change behaviours to improve their lives (Battel & Krueger, 2005). In the Malaysia National Agro-Food Policy (2011-2020), the focus is to develop knowledge-based human capital, skills and technology by educating and training a generation of progressive agricultural entrepreneurs and enable farmers to generate more income (www.mpc.gov.my). Among the efforts taken were to strengthen the capacity of agriculture operators to adopt technology, mechanisation and ICT through awareness campaigns and continuous training, mainstreaming the agriculture courses and training as well as enhance the capacity of the teaching workforce of the agriculture extension agents.

1.1.1 Role of Department of Agriculture, Malaysia

The Department of Agriculture Malaysia plays significant efforts to provide professional and quality extension services to the target groups, which comprise of farmers, entrepreneurs, investors, etc. The extension program emphasizes on technology transfer to the target groups so that the farming community will be able to increase their income and improve their quality of life. Moreover, agriculture extension agents play a significant role in providing extension services such as technical and management training, advisory services particularly in food crops, consultation and technical support services in order to foster the positive change in attitude, increased self-efficacy and entrepreneurial spirits of the clientele.

On top of that, farmers are also given recognition as the "Best Farmer" if the criteria of becoming successful farmers are met. Farmers' Livestock Produces and Fishermen's Day are examples of how achievement of the farmers can be appreciated. It gives recognition to the agriculture communities across the country for the efforts in producing food-based material and agricultural products for domestic needs as well as the international market (www.maha.gov.my).

Based on the report by Department of Agriculture Malaysia, in 2013, a total of 3,257 trainings and courses were conducted and a total of 63,581 farmers attended the program (www.doa.gov.my). This kind of training/course not only provides information on agricultural technologies to farmers. In fact, it serves as a platform for farmers to share knowledge that could bring benefits to innovative ideas, better decision-making and enhanced personal capability.

1.1.2 Criteria of Successful Farmers

In this study, it should be noted that successful farmers are also regarded as an agriculture entrepreneur as they are involved in agriculture business and achieve a target certain income that qualifies them to be successful entrepreneurs in the agricultural sector (www.doa.gov.my). According to the Department of Agriculture Malaysia, farmers who are regarded as successful are those with an annual production value of more than RM50,000 and it reflects the average net income of more than RM3,000 per month (Profile Usahawan Tani Bimbingan Jabatan Pertanian, 2009). Some of them have also been awarded the best entrepreneurs at both state and national levels. In general, successful farmers who are knowledgeable in the agriculture aspect and market trends and have high self-determination are seen to have the potential to be successful in entrepreneurship (Janee & Hamid, 2012).

Among the core traits of successful entrepreneur is the ability to predict the market trends and market opportunities (Abdon and Raab, 2004). Schiebel, Kirkpatrick and Mitchell, (2005) further added that entrpreneurs are those who have the ability to solve problems, risk taker and having initiative in order to ensure success. Lee and Chan (1998) supported this notion by claiming that the characteristic of successful entrepreneurs is hardworking, have a very strong determination and goal oriented.

Considering that a large amount of knowledge is embedded among successful farmers who create and apply expert agriculture tacit knowledge in their farming practices, successful farmers were chosen as a sample of this study. Kamarudin et al. (2015) make it a point that the key success factor which contributed towards farmers high productivity level is the farmers' willingness to share and exchange useful information with others. The statistics assumed that data presented in Table 1.1 reflected the knowledge sharing activities among successful farmers in the agricultural context.

1.1.3 Statistics of Successful Farmers (DoA, Malaysia)

The statistics of successful farmers under the supervision of DoA, Malaysia are illustrated in Table 1.1. The table indicates the number of successful farmers based on their involvement in the agriculture sector with an annual production value of more than RM50,000. It also reflects that the average net income is more than RM3,000 per month for the year of 2013. The farmers come from

different backgrounds i.e. knowledge and skill involved in the cultivation of paddy fields, vegetables, fruits, herbs, cash crops and floriculture. Some of them have also been awarded the best entrepreneurs at the state and national levels.

Table 1.1: Numbers of Successful Farmers under Supervision of DoA, Malaysia Based on Statistics in 2013

NO.	STATES	NUMBER OF SUCCESSFUL FARMERS
1	Johor	110
2	Kedah	78
3	Kelantan	20
4	Melaka	67
5	Negeri Sembilan	257
6	Pahang	80
7	Perak	30
8	Perlis	22
9	Pulau Pinang	4
10	Selangor	144
11	Terengganu	14

Source: www.agris.doa.gov.my

Based on Table 1.1, Negeri Sembilan has the highest number of agriculture entrepreneurs among the states in Peninsula Malaysia, followed by Selangor and Johor. These are among the three states with the highest number of successful farmers, which are used as samples of this study.

1.1.4 Knowledge Sharing and Extension Education

Agricultural extension is the application of scientific research and new knowledge to agricultural practices through farmer's education. As noted by Battel and Krueger (2005), agriculture extension officers play an important job as extension agriculture educators to help farmers to improve their lives and enables them make better decision and provide feedback to researcher and policy makers (Kiptot et al., 2006).

Therefore, the main focus of extension education is to provide farmers the latest agriculture information, equipped them with farming skills as well as developing their attitude towards large scale agriculture. The main role of agriculture extension services is to give recommendation on production technologies. This approach is particularly relevant and can be achieved through meetings, training, on farm visit and demonstration (Lukuyu, Place, Franzel, & Kiptot, 2012).

On the other hand, Davis, Franzel, Hildebrand, Irani and Place (2004) make it a point that, the most effective method in disseminating the latest technology among farmers is through knowledge sharing activities. Through knowledge sharing, farmers can be informed and educated in order for them to increase their production and income (Chhachhar, Hassan, Omar & Soomro, 2012).

Hence, it is important to study the successful farmers knowledge sharing behaviour so that the knowledge and technology can be leveraged to others and multiplied.

1.1.5 Factors Influencing Successful Farmers' Knowledge Sharing Behaviour

The literature recognizes the existence of several factors which influence individual knowledge sharing behaviour such as individual and environmental-related factors (Bock et al., 2005; Cabrera & Cabrera, 2005; Kankanhalli et al., 2005; Lin & Huang, 2013; Lin, 2007; Lin & Lee, 2004). Referring to the individual dimension, most researchers agree that knowledge sharing behaviour depends on individual factors such as training, prior experience and enjoyment in helping others. A considerable amount of research has identified that some people are intrinsically motivated to help others in sharing knowledge. Enjoyment in helping others has also been found to be a powerful predictor for knowledge sharing behaviour (Hau, Kim, Lee & Kim, 2013; Jeon, Kim & Koh, 2011; Yu, Lu & Liu, 2010).

Training is seen as an essential tool to facilitate the creation and dissemination of new knowledge for maintaining a continuous learning cycle for better performance (Kang et al., 2008). Hence, it is expected that successful farmers' perception of formal education in agriculture training is positively related to their level of self-efficacy and knowledge sharing behaviour. Considering that prior experience in a particular task is a relevant variable in the learning process (Hailikari, Nevgi & Komulainen, 2008), this study includes prior experience as one of the individual-related factors which contributed to knowledge sharing behaviour. As pointed out by Teece (2000), the individual prior experience is one of the most important aspects in knowledge sharing and the lack of this element could influence the sharing process. Ipe (2003) further support that effectiveness of knowledge sharing is highly dependent on the individuals who create, share and use the knowledge. In entrepreneurial research, Zhao, Seibert and Hills (2005) believe that skills and performance strategies useful for entrepreneurship are likely to be acquired from previous experience as an entrepreneur.

Concerning environmental-related factors, past researchers have shown that environmental-related factors are crucial due to its contributions in predicting the behaviour of knowledge sharing (Cabrera et al., 2006; Gupta & Govindarajan, 1995; Wasko & Faraj, 2005). It was discovered that individuals

who receive social support from their family, peers and subordinates, and supervisors are believed to influence and encourage the knowledge sharing activity (Ajzen, 1991; Bock et al., 2005; Ryu, Hee, & Han, 2003). The association of trust and knowledge sharing behaviour has been widely recognized in many studies as an important enabling factor for knowledge sharing behaviour (Ho, Kuo & Lin, 2012; Schwaer, Biemann & Voelpel, 2012; Yen, Tseng & Wang, 2012). Therefore, social support and trust were chosen, which formed the environmental-related factors and impact towards knowledge sharing behaviour.

Based on the reviews, this study has categorized and renamed the factors to individual-related factors and environmental-related factors. The variables for individual-related factors (enjoyment in helping others, training and prior experiences) and environmental-related factors (social support and trust) were selected due to its significance and relevance in explaining knowledge sharing behaviour among successful farmers.

1.2 Statement of Problem

In the Malaysian agricultural context, knowledge sharing behaviour of successful farmers occurred formally and informally during training, farm visits and also through discussions. However, though current practices of sharing process happen formally and informally, it is unstructured and lack clarity. To date, there is no certain mechanism or coordination, which can be followed and properly implemented, leaving the issue unclear and unresolved.

In spite of the voluminous number of knowledge sharing behaviour studies (e.g. Babalhavaeji & Kermani, 2011; Goh & Sandhu, 2013; Jeon, Kim & Koh, 2011; Tohidinia & Mosakhani, 2010) interestingly, not much light has been shed on the factors influencing knowledge sharing behaviour among successful farmers. The factors that influence successful farmers to participate in knowledge sharing activities are uncertain and still vague. According to Sandhu, Jain and Ahmad (2011), most research on knowledge sharing behaviour focus more on private organisations rather than the public sector. Some researchers also report that the limited studies available are mostly focused on knowledge management and not knowledge sharing behaviour (McAdam & Reid, 2000). This has raised the concern to further examine the phenomenon of knowledge sharing in the agricultural context.

Contextually, available studies in the agricultural context are giving more attention to the role of mass media in the dissemination of agriculture technologies diffusion and technologies (e.g. Chhachhar, Hassan, Omar & Soomro, 2012; Farooq et al., 2007; Irfan, Muhammad, Khan & Asif, 2006), adoption among farmers (e.g. Agwu, Ekwueme & Anyanwu, 2008; Sinja et al., 2004; Tiraieyari, Hamzah & Abu Samah, 2014), and also the effectiveness of agriculture extension services and farmer field schools (Akinnagbe & Ajayi,

2010; Chowa, Garforth & Cardey, 2013; Nathaniels, 2005). Therefore, there is a growing interest for further research on knowledge sharing behaviour in the agricultural context.

Furthermore, studies on knowledge sharing behaviour have employed samples such as senior managers (Lin & Lee, 2004), paddy farmers (Kamarudin, Aziz, Zaini & Ariff, 2015), Farmer Field School (FFS) graduates (Ebewore, 2012; Rola, Jamias, & Quizon, 2002), public sector employees (Sandhu, 2011), manufacturing employees (Fathi, Eze & Goh, 2011), university students (Wei, Choy, Chew & Yen, 2012) and bank employees (Tan, 2010). Hence, there is a lack of studies focusing on farmers, especially successful farmers.

While the availability of numerous literatures speaks about knowledge sharing behaviour, the use of self-efficacy as a mediating variable in knowledge sharing research is still lacking. This study found out that not many studies have used self-efficacy as a mediating variable in knowledge sharing research (Endres et al., 2007; Tan & Md. Noor, 2013; Zhang & Ng, 2012). Review of literatures revealed that studies involving self-efficacy as mediating variables are in the area of academic motivation (Feyter, Caers, Vigna & Berings, 2012), career intention (Barnir, Watson & Hutchins, 2011), organizational citizenship behaviour (Mansor, Darus & Dali, 2013) and also in treatment adherence (Maeda, Shen, Schwarz, Farrell & Mallon, 2013).

Some researchers have employed self-efficacy as a mediating variable but they focused on other criterion variables such as goal setting and performance (Appelbaum & Hare, 1996), ethical leadership (Ma, Cheng, Ribbens & Zhou, 2013), technological creativity for sports (Wu, Lee, & Tsai, 2012), and perceived academic climate (Abd-Elmotaleb & Saha, 2013). In addition to that, existing studies focus more on self-efficacy as a predictor for knowledge sharing behaviour (Bock, Zmud, Kim & Lee, 2005; Kankanhalli et al., 2005; Lin, 2007; Shaari, Rahman & Rajab, 2014; Tsai & Cheng, 2012). Therefore, in this current study, self-efficacy is employed as a mediating variable since there is little research testing the mediation effect of self-efficacy on knowledge sharing particularly in the agricultural context.

Inspection of previous studies have shown that the relationship between individual-related factors (training and prior experience) and environmental-related factors (social support and trust) with self-efficacy had been given little attention (Endres, Endres, Chowdhury & Alam, 2007; Lin, Hung & Chen, 2009; Zhou, 2008). In addition to that, much knowledge sharing behaviour research is concentrated in Western and South-East Asian countries (Tohidinia & Mosakhani, 2010). Hence, there is a need to study about knowledge sharing behaviour particularly in the Malaysian agricultural context to bridge the gaps in the literature.

1.3 Objectives of the Study

1.3.1 General Objective

The overall objective of this study is to examine the predictors of knowledge sharing behaviour and the mediating role of self-efficacy on the relationship between individual-related factors, environmental-related factors and knowledge sharing behaviour among the successful farmers in Malaysia.

1.3.2 Specific Objectives

The specific objectives of this study are:

- (i) To determine the level of knowledge sharing behaviour among successful farmers in selected Malaysian states.
- (ii) To determine the level of self-efficacy, individual-related factors (enjoyment in helping others, training, prior experience) and environmental-related factors (social support and trust) among successful farmers in selected Malaysian states.
- (iii) To determine the influence of individual-related factors (enjoyment in helping others, training, prior experience) and environmental-related factors (social support and trust) on knowledge sharing behaviour among successful farmers in selected Malaysian states.
- (iv) To determine the mediating effect of self-efficacy on the relationship between individual-related factors (training, prior experience) and environmental-related factors (social support, trust) on knowledge sharing behaviour among successful farmers in selected Malaysian states.

1.4 Significance of the Study

This study provides a new perspective of research on knowledge sharing behaviour by integrating the cognitive element of self-efficacy in the research model as little research had been carried out to investigate knowledge sharing behaviour in the agricultural context (Rad, Alizadeh, Miandashti & Fami, 2011). This study extends the existing knowledge sharing behaviour literature by giving additional insights into the Malaysian agriculture field of study. In the field of agriculture, this study will give clearer insights into the relationship between self-efficacy and knowledge sharing behaviour among successful farmers.

The contribution of this study is threefold. Firstly, few studies have integrated the two dimensions of individual factors and environmental-related factors in the area of knowledge sharing which thus creates the need for future research (Wang and Noe, 2010). Secondly, research to date indicated that the Social Cognitive Theory has not often been used in knowledge sharing research (Chiu, Hsu & Wang, 2006; Quigley, Tesluk, Locke & Bartol, 2007). Therefore,

this study incorporates Social Cognitive Theory in explaining knowledge sharing behaviour among successful farmers in the agricultural context. Thirdly, this study utilizes the construct of self-efficacy as the mediating variable between antecedent factors and knowledge sharing behaviour among successful farmers since the use of self-efficacy as a mediator in knowledge sharing research is still lacking (Endres et al., 2007; Tan & Md. Noor, 2013; Zhang & Ng, 2012a).

In respect of the practice, this study hopes to provide information especially to agriculture extension agents in Malaysia to emphasise the individual and environmental-related factors which could help enhance farmers' self-efficacy and therefore provide a practical means to promote knowledge sharing behaviour among the target groups i.e. farmers. Furthermore, this study assists top agriculture management in understanding the psychological behaviour of farmers to plan a proper strategy to carry out trainings and seminars that will promote knowledge sharing behaviour among them. On top of that, the information in this study could be used to facilitate and encourage farmers to share information and experience with others during training and simulation sessions as training was also found to boost self-efficacy. Better and purposeful sharing of knowledge is needed in the department so that the knowledge not easily lost. By empirically examining antecedents of self-efficacy, this study hopes to draw the attention of the government to support and believe in farmers' capabilities in providing useful knowledge to others.

This study also provides added value for policy development. Among the eight main ideas in National Agro-Food Policy (2010-2020) is Human Capital Development. Much attention is given to the development of knowledge and farmers' skills to reduce the dependency on foreign labour. Therefore, knowledge sharing is seen as one of the best mechanisms for farmers to become more progressive in seeking new knowledge, which could benefit them. Apart for that, the findings of this study could also assist in developing policies and procedures to not only emphasise one-way knowledge dissemination but, more importantly to encourage farmers to participate in knowledge sharing activity. Finally, the present study will provide insights for future researchers on the phenomenon and factors influencing knowledge sharing behaviour among successful farmers.

1.5 Assumptions

This study takes into account a few primary assumptions. Based on the data provided by the Department of Agriculture (2013), this study is aware that successful farmers share with others the knowledge they have acquired or created. The independent variables used in this study are identified as relevant variables and are found to contribute towards knowledge sharing behaviour. The use of self-efficacy is also believed to mediate the relationship between the related factors (individual factors and social factors) and knowledge sharing behaviour. Apart from that, this study also assumes that the adopted

instrumentations are suitable and applicable for use in investigating the knowledge sharing behaviour among successful farmers. Nevertheless, the instrument used in this current study has been adapted to fit into the context of the study.

1.6 Limitations of the Study

This study confines itself to understanding knowledge sharing behaviour among successful farmers in selected Malaysian states who are randomly selected. It is also limited to farmers associated with the Department of Agriculture, Malaysia. With such limitations, the findings of this study cannot be generalized to all successful farmers in Malaysia.

Another limitation of this study is the social desirability bias. It is one of the most common sources of bias and can seriously affect the validity of questionnaires and its findings (Matthews, Baker & Spillers, 2003). As noted by King and Bruner (2000), respondents may believe the information they report (self-deception), or may 'fake good' to conform to socially acceptable values, avoid criticism, or gain social approval. In this case, there is a potential of respondents not being truthful. Clark and Desharnais (1998) make it a point that there are respondents who are reluctant to answer, fearing that the people conducting the survey will know their responses. Therefore, respondent confidentiality and anonymity should be used to enhance response validity.

On the other hand, this study concerns respondents' interpretation of knowledge sharing behaviour. Items may not have the same meaning to all respondents. Thus, this could lead to misinterpretation of the questionnaire. In order to minimize this limitation, the definition of knowledge sharing behaviour is explained beforehand to the respondents and the District Agriculture Officer. Leung (2001) suggested using short and simple sentences, which are less confusing and correctly worded.

From the literature review, there are numerous variables, which are significantly related to knowledge sharing behaviour. However, this study is limited to selected variables namely; training, prior experience, social support, trust, enjoyment in helping others as predictors of knowledge sharing behaviour and self-efficacy as a mediator between individual and environmental-related factors and knowledge sharing behaviour. These variables were chosen due to the fact they were found to be among the significant variables influencing knowledge sharing behaviour.

1.7 Research Hypotheses

There are five main hypotheses in this study. The hypotheses are as follows:

- H_a1: Self-efficacy has a significant influence on successful farmers' knowledge sharing behaviour.
- H_a2: Individual-related factors (enjoyment in helping others, training and prior experience) have significant influence on successful farmers' knowledge sharing behaviour.
- H_a2a: Enjoyment in helping others has significant influence on successful farmers' knowledge sharing behaviour.
- H_a2b: Training has significant influence on successful farmers' knowledge sharing behaviour.
- H_a2c: Prior experience has significant influence on successful farmers' knowledge sharing behaviour.
- H_a3: Environmental-related factors (social support and trust) have significant influence on successful farmers' knowledge sharing behaviour.
- H_a3a: Social support has significant influence on successful farmers' knowledge sharing behaviour.
- H_a3b: Trust has significant influence on successful farmers' knowledge sharing behaviour.
- H_a4: Self-efficacy mediates the relationship between individual-related factors and knowledge sharing behaviour.
- H_a4a: Self-efficacy mediates the relationship between training and knowledge sharing behaviour.
- H_a4b: Self-efficacy mediates the relationship between prior experience and knowledge sharing behaviour.
- H_a5: Self-efficacy mediates the relationship between environmental-related factors and knowledge sharing behaviour.
- H_a5a: Self-efficacy mediates the relationship between social support and knowledge sharing behaviour.
- H_a5b: Self-efficacy mediates the relationship between trust and knowledge sharing behaviour.

1.8 Definition of Terms

Knowledge sharing behaviour

Knowledge sharing behaviour is defined as the interaction among successful farmers involving the exchange of knowledge, experiences and skills in agriculture, which measure the frequency of farmers' shared knowledge.

Enjoyment in helping others

Enjoyment in helping others refers to the successful farmers' willingness and pleasure of helping others by sharing their knowledge without expecting any future returns.

Training

Training refers to the successful farmers' educational programs provided by the department of agriculture, which could affect their self-efficacy to engage in knowledge sharing behaviour.

Prior experience

Prior experience refers to successful farmers' prior experiences in contributing agriculture knowledge among their agriculture social system.

Self-efficacy

Self-efficacy refers to the belief of successful farmers about his/her judgements of their own capabilities to be involved in knowledge sharing behaviour.

Social Support

Social support refers to encouragement and persuasion that successful farmers receive from their social communities (agriculture officers, friends and family) that would influence their self-efficacy to engage in knowledge sharing behaviour.

Trust

Trust refers to successful farmers' expectations and their beliefs that other farmers are knowledgeable in agriculture.

Successful farmers

Successful farmers refer to the agriculture entrepreneur involved in agriculture business with annual income of more than RM50,000 per month and it reflects the average income of more than RM3,000 per month.

REFERENCES

- Abd-Elmotaleb, M., & Saha, S. K. (2013). The Role of Academic Self-Efficacy as a Mediator Variable between Perceived Academic Climate and Academic Performance. *Journal of Education and Learning*, 2(3), 117–130. doi:10.5539/jel.v2n3p117
- Abdullah, Farah Abdullah., & Samah, Bahaman Abu. (2013). Factors Impinging Farmers' Use of Agriculture Technology. *Asian Social Science*, *9*(3), 120–125. doi:10.5539/ass.v9n3p120
- Abrams, L. C., Cross, R., Lesser, E., & Levin, D. Z. (2003). Nurturing interpersonal trust in knowledge-sharing networks. *Academy of Management Executive*, 17(4), 64–77. doi:10.5465/AME.2003.11851845
- Agwu, A. E., Ekwueme, J. N., & Anyanwu, A. C. (2008). Adoption of improved agricultural technologies disseminated via radio farmer programme by farmers in Enugu State, Nigeria. *African Journal of Biotechnology*, 7(9), 1277–1286.
- Ajzen, I. (1985). From Intentions to Actions. A Theory of Planned Behavior. In In J.Kuhl & J. Beckmann (Eds.), Action control: From cognitive to behavior. Berlin, Heidelber, New York: Springer-Verlag.
- Ajzen, I. (1991). The Theory of Planned Behavior. Organizationa Behaviour and Human Decision Process.
- Ajzen, I. (2002). Perceived Behavioral Control, Self-Efficacy, Locus of Control, and the Theory of Planned Behavior1. *Journal of Applied Psychology*, 32(4), 665–683.
- Ajzen, I., & Fishbein, M. (1975). Belief, attitude, intention and behavior. An introduction to theory and research. Reading, MA: Addison-Wesley.
- Akinnagbe, O. M., & Ajayi, A. R. (2010). Challenges of Farmer-Led Extension Approaches in Nigeria. *World Journal of Agriculture Sciences*, *6*(4), 353–359.
- Al-Sharafat, A., Altarawneh, M., & Altahat, E. (2012). Effectiveness of Agricultural Extension Activities. *American Journal of Agricultural and Biological Sciences*, 7(2), 194–200.
- Alavi, M., Kayworth, T. R., & Leidner, D. E. (2006). An Empirical Examination of the Influence of Organizational Culture on Knowledge Management Practices. *Journal of Management Information Systems*, 22(3), 191–224. doi:10.2753/MIS0742-1222220307
- Alavi, M., & Leidner, D. E. (2001). Knowledge Management and Knowledge Management Systems: Conceptual Foundations and Research Issues. *Alavi, Maryam; Leidner, Dorothy E., 25*(1), 107–136. Retrieved from

- http://mgmt.iisc.ernet.in/~piyer/Knowledge_Management/KM and KMS Conceptual Foundations and Research Issues MIS Quarterly 25 1 March 201.pdf
- Appelbaum, S. H., & Hare, A. (1996). Self-efficacy as a mediator of goal setting and performance: Some human resource applications. *Journal of Managerial Psychology*, 11(3), 33–47. doi:10.1108/02683949610113584
- Appleyard, M. M. (1996). How Does Knowledge Flow? Interfirm Patterns In the Semiconductor Industry. *Strategic Management Journal*, *17*(2), 137.
- Ardichvili, A. (2008). Learning and Knowledge Sharing in Virtual Communities of Practice: Motivators, Barriers, and Enablers. *Advances in Developing Human Resources*, *10*(4), 541–554. doi:10.1177/1523422308319536
- Ary, D., Jacobs, L. C., & Sorensen, C. (2010). Introduction to Research in Education.
- Babalhavaeji, F., & Kermani, Z. J. (2011). Knowledge sharing behaviour influences: a case of Library and Information Science faculties in Iran. *Malaysian Journal of Library & Information Science*, *16*(1), 1–14.
- Bagozzi, R. P., & Yi, Y. (2012). Specification, evaluation, and interpretation of structural equation models. *Journal of the Academy of Marketing Science*, 40(1), 8–34. doi:10.1007/s11747-011-0278-x
- Bandura, A. (1977). Self-efficacy: toward a unifying theory of behavioral change. *Psychological Review*, *84*(2), 191–215. doi:10.1037/0033-295X.84.2.191
- Bandura, A. (1982). Self-efficacy mechanism in human agency.pdf. *American Pschologist*, 37(2), 122–147.
- Bandura, A., & Adams, N. E. (1977). Analysis of self-efficacy theory of behavioral change. *Cognitive Therapy and Research*, *1*(4), 287–310. doi:10.1007/BF01663995
- Bandura, A. (1986). Social foundations of thought and action: A social cognitive theory. Eaglewood Cliffs, NJ; Prentice Hall.
- Barnir, A., Watson, W. E., & Hutchins, H. M. (2011). Mediation and Moderated Mediation in the Relationship Among Role Models, Self-Efficacy, Entrepreneurial Career Intention, and Gender. *Journal of Applied Psychology*, *41*(2), 270–297.
- Baron, R. M., & Kenny, D. A. (1986). The Moderator-Mediator Variable Distinction in Social Psychological Research: Conceptual, Strategic, and Statistical Considerations. *Journal of Personality and Social Psychology*, *51*(6), 1173–1182.

- Bartol, M. K., & Srivastava, A. (2002). Encouraging knowledge sharing: The role of organizational reward systems. *Journal of Leadership and Organization Studies*, *9*(1), 64.
- Battel, R. D., & Krueger, D. E. (2005). Barriers to Change: Farmers 'Willingness to Adopt Sustainable Manure Management Practices. *Journal of Extension*, 43(4), 1–9.
- Beas, M. I., & Salanova, M. (2006). Self-efficacy beliefs, computer training and psychological well-being among information and communication technology workers. *Computers in Human Behavior*, 22(6), 1043–1058. doi:10.1016/j.chb.2004.03.027
- Blau, P. M. (1989). Exchange and Power in Social Life, 1989.
- Bock, G. W., & Kim, Y.-G. (2002). Breaking the myths of rewards: An exploratory study of attitudes about knowledge sharing. *Information Resources Management Journal*, 15(2), 14–20.
- Bock, G., Zmud, R. W., Kim, Y.-G., & Lee, J.-N. (2005). Behavioral Intention Formation in Knowledge Sharing: Examining the Roles of Extrinsic Motivators, Social-Psychological Forces, and Organizational Climate. *MIS Quarterly*, *29*(1), 87.
- Bordia, P., Irmer, B. E., & Abusah, D. (2006). Differences in sharing knowledge interpersonally and via databases: The role of evaluation apprehension and perceived benefits. European Journal of Work and Organizational Psychology, 15(March 2015), 262–280. doi:10.1080/13594320500417784
- Brand, A. (1998). Knowledge Management and Innovation at 3M. *Journal of Knowledge Management*, 2(1), 17–22.
- Cabrera, A., & Cabrera, E. F. (2002). Knowledge-Sharing Dilemmas. *Organization Studies*. doi:10.1177/0170840602235001
- Cabrera, Å., Collins, W. C., & Salgado, J. F. (2006). Determinants of individual engagement in knowledge sharing. *The International Journal of Human Resource Management*, 17(2), 245–264. doi:10.1080/09585190500404614
- Cabrera, E. F., & Cabrera, A. (2005). Fostering knowledge sharing through people management practices. *The International Journal of Human Resource Management*, 16(5), 720–735. doi:10.1080/09585190500083020
- Casimir, G., Lee, K., & Loon, M. (2012). Knowledge sharing: influences of trust, commitment and cost. *Journal of Knowledge Management*, *16*(5), 740–753. doi:10.1108/13673271211262781
- Chen, J. V., Lin, C., Yen, D. C., & Linn, K.-P. (2011). The interaction effects of familiarity, breadth and media usage on web browsing experience.

- Computers in Human Behavior, 27(6), 2141–2152. doi:10.1016/j.chb.2011.06.008
- Chen, S.-S., Chuang, Y.-W., & Chen, P.-Y. (2012). Behavioral intention formation in knowledge sharing: Examining the roles of KMS quality, KMS self-efficacy, and organizational climate. *Knowledge-Based Systems*, *31*, 106–118. doi:10.1016/j.knosys.2012.02.001
- Cheung, C.-K., & Chan, C.-M. (2000). Social-cognitive factors of donating money to charity, with special attention to an international relief organization. *Evaluation and Program Planning*, 23(2), 241–253. doi:10.1016/S0149-7189(00)00003-3
- Chhachhar, A. R., Hassan, S., Omar, S. Z., & Soomro, B. (2012). The Role of Television in Dissemination of Agriculture Information among Farmers. Journal of Applied Environment Biology Sciences, 2(11), 586–591.
- Chiang, H.-H., Han, T.-S., & Chuang, J.-S. (2011). The relationship between high-commitment HRM and knowledge-sharing behavior and its mediators. *International Journal of Manpower*, 32(5/6), 604–622. doi:10.1108/01437721111158224
- Chin, W. W., & Dibbern, J. (2010). *Handbook of Partial Least Squares*. Handbook of *Partial Least Squares*. doi:10.1007/978-3-540-32827-8
- Chiu, C.-M., Hsu, M.-H., & Wang, E. T. G. (2006). Understanding knowledge sharing in virtual communities: An integration of social capital and social cognitive theories. *Decision Support Systems*, 42(3), 1872–1888. doi:10.1016/j.dss.2006.04.001
- Cho, N., & Su, C. (2007). An Empirical Study on The Effect of Individual Factors on Knowledge Sharing by Knowledge Type. *Journal of Global Business and Technology*, 3(2), 1–16.
- Chou, H. (2001). Effects of training method and computer anxiety on learning performance and self-efficacy. *Computer in Human Behaviour*, 17, 51–69.
- Chow, W. S., & Chan, L. S. (2008). Social network, social trust and shared goals in organizational knowledge sharing. *Information & Management*, 45(7), 458–465. doi:10.1016/j.im.2008.06.007
- Chowa, C., Garforth, C., & Cardey, S. (2013). Farmer Experience of Pluralistic Agricultural Extension, Malawi. *The Journal of Agricultural Education and Extension*, *19*(2), 147–166. doi:10.1080/1389224X.2012.735620
- Chowdhury, S. (2005). The Role of Affect and Cognition-based Trust in Complex Knowledge Sharing. *Journal of Managerial Issues*, *17*(3), 310–326.
- Chu, R. J. (2010). How family support and Internet self-efficacy influence the effects of e-learning among higher aged adults Analyses of gender

- and age differences. *Computers & Education*, *55*(1), 255–264. doi:10.1016/j.compedu.2010.01.011
- Clark, S. J., & Desharnais, R. A. (1998). Honest answers to embarrassing questions: Detecting cheating in the randomized response model. *Psychological Methods*, 3(2), 160–168. doi:10.1037//1082-989X.3.2.160
- Coffin, R. J., & MacIntyre, P. D. (1999). Motivational influences on computer-related affective states. *Computers in Human Behaviour*, *15*(5), 549–569. Retrieved from http://dx.doi.org.sicd.clermont-universite.fr/10.1016/S0747-5632(99)00036-9,
- Compeau, R. D., & Higgins, A. C. (1995). Application of Social Cognitive Theory to Training for Computer Skills. *Information System Research*, 6(2), 118–143.
- Connelly, C. E., & Kelloway, E. K. (2003). Predictors of employees' perceptions of knowledge sharing cultures. *Leadership & Organization Development Journal*, 24(5), 294–301. doi:10.1108/01437730310485815
- Constant, D., Kiesler, S., & Sproull, L. (1994). What's Mine Is Ours, or Is It? A Study of Attitudes about Information Sharing. *Information System Research*, *5*(4), 400–421.
- Cook, J., & Wall, T. (1980). New work attitude measures of trust, organizational commitment and personal need non-fulfilment. *Journal of Occupational Psychology*, 53, 39–52.
- Cyr, S., & Choo, C. W. (2010). The individual and social dynamics of knowledge sharing: an exploratory study. *Journal of Documentation*, 66(6), 824–846. doi:10.1108/00220411011087832
- Dasar Agromakanan Negara (2011-2020). (2011). Percetakan Watan Sdn Bhd.
- Davenport, T. H., Long, D. W. De, & Beers, M. C. (1998). Successful Knowledge Management Projects. *Sloan Management Review*, 43–57.
- Davis, K., Franzel, S., Hildebrand, P., Irani, T., & Place, N. (2004). Extending technologies among small-scale farmers in Meru, Kenya: Ingredients for success in farmer groups. *The Journal of Agricultural Education and Extension*, *10*(2), 53–62. doi:10.1080/13892240485300101
- Donaldson, A., Lank, E., & Maher, J. (2005). Connecting through communities: how a voluntary organization is influencing healthcare policy and practice. *Journal of Change Management*, *5*(1), 1–15.
- Dyer, J. H., & Nobeoka, K. (2000). Creating and Managing a High-Performance Knowledge-Sharing Network: The Toyota Case. *Strategic Management Journal*, *21*(3), 345–367.

- Ebewore, S. O. (2012). Knowledge Sharing between Farmer Field School Graduate Farmers and Other Farmers on Improved Cocoa Cultivation Practices in Edo State, Nigeria. Sustainable Agriculture Research, 2(2), 85–92. doi:10.5539/sar.v2n2p85
- Endres, M. L., Endres, S. P., Chowdhury, S. K., & Alam, I. (2007). Tacit knowledge sharing, self-efficacy theory, and application to the Open Source community. *Journal of Knowledge Management*, *11*(3), 92–103. doi:10.1108/13673270710752135
- Farooq, S., Muhammad, S., Chauhdary, K. M., & Ashraf, I. (2007). Role of Print Media in the Dissemination of Agricultural Information Among Farmers. *Pakistan Journal of Agriculture Sciences*, *44*(2), 378–380.
- Fathi, N. M., Eze, U. C., & Goh, G. G. G. (2011). Key determinants of knowledge sharing in an electronics manufacturing firm in Malaysia. *Library Review*, 60(1), 53–67. doi:10.1108/00242531111100577
- Faul, F., Erdfelder, E., Lang, A.-G., & Buchner, A. (2007). G*Power 3: A flexible statistical power analysis program for the social, behavioral, and biomedical sciences. *Behavior Research Methods*, 39(2), 175–191. doi:10.3758/BF03193146
- Feder, G., Murgai, R., & Quizon, J. B. (2004). The Acquisition and Diffusion of Knowledge: The Case of Pest Management Training in Farmer Field Schools, Indonesia. *Journal of Agricultural Economics*, *55*(2), 221–243. doi:10.1111/j.1477-9552.2004.tb00094.x
- Fernie, S., Green, S. D., Weller, S. J., & Newcombe, R. (2003). Knowledge sharing: context, confusion and controversy. *International Journal of Project Management*, 21(3), 177–187. doi:10.1016/S0263-7863(02)00092-3
- Feyter, T. De, Caers, R., Vigna, C., & Berings, D. (2012). Unraveling the impact of the Big Five personality traits on academic performance: The moderating and mediating effects of self-efficacy and academic motivation. Learning and Individual Differences, 22(4), 439–448. doi:10.1016/j.lindif.2012.03.013
- Fornell, C., & Bookstein, F. L. (1982). Two Structural Equation Models: LISREL and PLS Applied to Consumer Exit-Voice Theory. *Journal of Marketing Research*, *19*(4), 440. doi:10.2307/3151718
- Fornell, C., & Larcker, D. F. (1981). Evaluation Structural Equation Models with Unobservable Variables and Measurement Error. *Journal of Marketing Research*, *18*(1), 39 50.
- Gagné, M. (2009). A model of knowledge-sharing motivation. *Human Resource Management*, *48*(4), 571–589. doi:10.1002/hrm

- Gist, M. E. (1987). Self-Efficacy: Implications for Organizational Behavior and Human Resource Management. *The Academy of Management Review*, 12(3), 472. doi:10.2307/258514
- Gist, M. E. (1989). The Influence Of Training Method On Self-Efficacy And Idea Generation Among Managers. *Personnel Psychology*, *42*(4), 787.
- Gist, M. E., Schwoerer, C., & Rosen, B. (1989). Effects of Alternative Training Methods on Self-Efficacy and Performance in Computer Software Training. *American Psychological Association Inc*, *74*(6), 884–891.
- Goh, S.K., & Sandhu, M.S. (2013). Knowledge Sharing Among Malaysian Academics: Influence of Affective Commitment and Trust. *The Electronic Journal of Knowledge Management*, *11*(1), 38–48.
- Gupta, A. K., & Govindarajan, V. (1994). Organizing for Knowledge Flows within MNCs. *International Business Review*, *3*(4), 443–457.
- Gupta, A. K., & Govindarajan, V. (2000). Knowledge Management's Social Dimension: Lessons From Nucor Steel. *MIT Sloan Management Review*, 42, 71–80.
- Gupta, B. (2008). Role of Personality in Knowledge Sharing and Knowledge Acquisition Behaviour. *Journal of the Indian Academy of Applied Psychology*, 34(1), 143–149.
- Hailikari, T., Nevgi, A., & Komulainen, E. (2008). Academic self-beliefs and prior knowledge as predictors of student achievement in Mathematics: a structural model. *Educational Psychology*, 28(1), 59–71. doi:10.1080/01443410701413753
- Hair, J. F., Ringle, C. M., & Sarstedt, M. (2011). PLS-SEM: Indeed a Silver Bullet. *The Journal of Marketing Theory and Practice*, 19(2), 139–152. doi:10.2753/MTP1069-6679190202
- Hair, J. F., Ringle, C. M., & Sarstedt, M. (2012). Partial Least Squares: The Better Approach to Structural Equation Modeling? *Long Range Planning*, *45*(5-6), 312–319. doi:10.1016/j.lrp.2012.09.011
- Hair, J. F., Sarstedt, M., Ringle, C. M., & Mena, J. A. (2012). An assessment of the use of partial least squares structural equation modeling in marketing research. *Journal of the Academy of Marketing Science*, 40(3), 414–433. doi:10.1007/s11747-011-0261-6
- Haldin-Herrgard. (2000). Difficulties in diffusion of tacit knowledge in organizations. *Journal of Intellectual Capital*, 1(4), 357–365. doi:10.1108/14691930010359252
- Hall, H. (2001). Input-friendliness: motivating knowledge sharing across intranets. *Journal of Information Science*, 27(October 2000), 139–146. doi:10.1177/016555150102700303

- Hasan, B. (2003). The influence of specific computer experiences on computer self-efficacy beliefs. *Computers in Human Behavior*, *19*, 443–450.
- Hasan, B. (2006). Delineating the effects of general and system-specific computer self-efficacy beliefs on IS acceptance. *Information & Management*, 43, 565–571. doi:10.1016/j.im.2005.11.005
- Haslam, D. M., Pakenham, K. I., & Smith, A. (2006). Social support and postpartum depressive symptomatology: The mediating role of maternal self-efficacy. *Infant Mental Health Journal*, *27*(3), 276–291. doi:10.1002/imhj.
- Hau, Y. S., Kim, B., Lee, H., & Kim, Y.-G. (2013). The effects of individual motivations and social capital on employees' tacit and explicit knowledge sharing intentions. *International Journal of Information Management*, 33(2), 356–366. doi:10.1016/j.ijinfomgt.2012.10.009
- Hayes, A. F. (2009). Beyond Baron and Kenny: Statistical Mediation Analysis in the New Millennium. *Communication Monographs*, 76(4), 408–420. doi:10.1080/03637750903310360
- He, W., & Wei, K.-K. (2009). What drives continued knowledge sharing? An investigation of knowledge-contribution and seeking beliefs. *Decision Support Systems*, 46(4), 826–838. doi:10.1016/j.dss.2008.11.007
- Hlupic, V., Pouloudi, A., & Rzevski, G. (2002). Towards an Integrated Approach to Knowledge Management: "Hard", "Soft" and "Abstract" Issues. *Knowledge and Process Management*, 9(2), 90–102.
- Ho, L.-A., Kuo, T.-H., & Lin, B. (2012). How social identification and trust influence organizational online knowledge sharing. *Internet Research*, 22(1), 4–28. doi:10.1108/10662241211199942
- Hodges, C. B., & Murphy, P. F. (2009). Sources of self-efficacy beliefs of students in a technology-intensive asynchronous college algebra course. *The Internet and Higher Education*, 12(2), 93–97. doi:10.1016/j.iheduc.2009.06.005
- Hooff, B. Van Den, Ridder, D., & Jan, A. (2004). Knowledge sharing in context: the influence of organizational commitment, communication climate and CMC use on knowledge sharing. *Journal of Knowledge Management*, 8(6), 117.
- Hooff, B. Van Den, Schouten, A. P., & Simonovski, S. (2012). What one feels and what one knows: the influence of emotions on attitudes and intentions towards knowledge sharing. *Journal of Knowledge Management*, *16*(1), 148–158. doi:10.1108/13673271211198990
- Hsiao, H., Tu, Y.-L., & Hsin-Nan, C. (2012). Perceived social supports, computer self-efficacy and computer use among high school students. *Turkish Online Journal of Educational Technology*, *11*(2), 167–178.

- Hsu, C.-L., & Lin, J. C.-C. (2008). Acceptance of blog usage: The roles of technology acceptance, social influence and knowledge sharing motivation. *Information & Management*, 45(1), 65–74. doi:10.1016/j.im.2007.11.001
- Hsu, M. H., Ju, T. L., Yen, C. H., & Chang, C. M. (2007). Knowledge sharing behavior in virtual communities: The relationship between trust, self-efficacy, and outcome expectations. *International Journal of Human Computer Studies*, *65*(2), 153–169. doi:10.1016/j.ijhcs.2006.09.003
- Hu, W. W. (2010). Self-efficacy and Individual Knowledge Sharing. 2010 3rd International Conference on Information Management, Innovation Management and Industrial Engineering, 2, 401–404. doi:10.1109/ICIII.2010.261
- lacobucci, D., Saldanha, N., & Deng, X. (2007). A Meditation on Mediation: Evidence That Structural Equations Models Perform Better Than Regressions. *Journal of Consumer Psychology*, *17*(2), 139–153. doi:10.1016/S1057-7408(07)70020-7
- Iebra Aizpurúa, L., Zegarra Saldaña, P. E., & Zegarra Saldaña, A. (2011). Learning for sharing: an empirical analysis of organizational learning and knowledge sharing. *International Entrepreneurship and Management Journal*, 7(4), 509–518. doi:10.1007/s11365-011-0206-z
- Ineson, E. M., Jung, T., Hains, C., & Kim, M. (2013). The influence of prior subject knowledge, prior ability and work experience on self-efficacy. *Journal of Hospitality, Leisure, Sport & Tourism Education*, 12(1), 59–69. doi:10.1016/j.jhlste.2012.11.002
- Ingram, J. (2008). Agronomist–farmer knowledge encounters: an analysis of knowledge exchange in the context of best management practices in England. Agriculture and Human Values, 25(3), 405–418. doi:10.1007/s10460-008-9134-0
- Ipe, M. (2003). Knowledge Sharing in Organizations: A Conceptual Framework. *Human Resource Development Review*, 2(4), 337–359. doi:10.1177/1534484303257985
- Irfan, M., Muhammad, S., Khan, G. A., & Asif, M. (2006). Role of Mass Media in the Dissemination of Agricultural Technologies Among Farmers. *International Journal of Agriculture & Biology*, *8*(3), 417–419.
- Janee, A., & Hamid, A. (2012). Small Farmers And Factors That Motivate Them Towards Agricultural Entreprenurship Activities. *Journal of Agribusiness Marketing*, *5*, 47–60.
- Janz, D. B., & Prasarnphanich, P. (2003). Understanding the Antecedents of Effective Knowledge Management: The Importance of a Knowledge-Centred Culture. *Decision Sciences*, 34(2), 351.

- Jarvenpaa, S. L., & Staples, D. S. (2001). Exploring perceptions of organizational ownership of information and expertise. *Journal of Management Information System*, *18*(1), 151.
- Jeon, S., Kim, Y., & Koh, J. (2011). An integrative model for knowledge sharing in communities-of-practice. *Journal of Knowledge Management*, *15*(2), 251–269. doi:10.1108/13673271111119682
- Kamarudin, Hanis Diyana., Aziz, Nor Erlissa Abd Aziz., Zaini, Muhammad Khairulnizam., & Ariff, Nor Zaina Zahara Mohd. (2015). Exploring Knowledge Sharing Practices among Paddy Farmers towards Building a Foundation for Knowledge Creation. *International Journal of Social Science and Humanity*, *5*(1), 112–115. doi:10.7763/IJSSH.2015.V5.434
- Kang, Y.-J., Kim, S.-E., & Chang, G.-W. (2008). The Impact of Knowledge Sharing on Work Performance: An Empirical Analysis of the Public Employees' Perceptions in South Korea. *International Journal of Public Administration*, 31(14), 1548–1568. doi:10.1080/01900690802243607
- Kankanhalli, A., Tan, B. C. Y., & Wei, K. (2005). Knowledge Contributing Repositories: Knowledge to Electronic An Empirical Investigation. *Management Information Systems Research Center, University of Minnesota*, 29(1), 113–143.
- Karademas, E. C. (2006). Self-efficacy, social support and well-being. Personality and Individual Differences, 40(6), 1281–1290. doi:10.1016/j.paid.2005.10.019
- Kim, T., & Lee, G. (2012). A modified and extended Triandis model for the enablers–process–outcomes relationship in hotel employees' knowledge sharing. *The Service Industries Journal*, 32(13), 2059–2090. doi:10.1080/02642069.2011.574276
- King, M. F., & Bruner, G. C. (2000). Social desirability bias: A neglected aspect of validity testing. *Psychology and Marketing*, 17(2), 79–103. doi:10.1002/(SICI)1520-6793(200002)17:2<79::AID-MAR2>3.0.CO;2-0
- Kiptot, E., Franzel, S., Hebinck, P., & Richards, P. (2006). Sharing seed and knowledge: farmer to farmer dissemination of agroforestry technologies in western Kenya. *Agroforestry Systems*, *68*(3), 167–179. doi:10.1007/s10457-006-9007-8
- Kuo, F., & Young, M. (2008). Predicting knowledge sharing practices through intention: A test of competing models. *Computer in Human Behaviour*, 24, 2697–2722. doi:10.1016/j.chb.2008.03.015
- Kuo, T. (2013). How expected benefit and trust influence knowledge sharing. Industrial Management & Data Systems, 113(4), 506–522. doi:10.1108/02635571311322766

- Lee, C. S., Goh, D. H., Razikin, K., & Chua, A. Y. K. (2009). Tagging, Sharing and the Influence of Personal Experience. *Journal of Digital Information*, 10(1), 1–16.
- Lee, C. S., & Ma, L. (2012). News sharing in social media: The effect of gratifications and prior experience. *Computers in Human Behavior*, 28(2), 331–339. doi:10.1016/j.chb.2011.10.002
- Lee, Y.-Y., & Lin, J. L. (2009). The effects of trust in physician on self-efficacy, adherence and diabetes outcomes. *Social Science & Medicine* (1982), 68(6), 1060–8. doi:10.1016/j.socscimed.2008.12.033
- Lent, R. W., & Brown, S. D. (2006). Integrating person and situation perspectives on work satisfaction: A social-cognitive view. *Journal of Vocational Behavior*, 69(2), 236–247. doi:10.1016/j.jvb.2006.02.006
- Leung, W. (2001). How to design a questionnaire, 9, 187–189.
- Li, C. (2013). Does Self-Efficacy Contribute to Knowledge Sharing and Innovation Effectiveness? A Multi-Level Perspective. In *Pacific Asia Conference on Information Systems*.
- Li, S., & Lin, B. (2006). Accessing information sharing and information quality in supply chain management. *Decision Support Systems*, *42*(3), 1641–1656. doi:10.1016/j.dss.2006.02.011
- Liang, T. (2008). Can Social Exchange Theory Explain Individual Knowledge-Sharing Behavior? A Meta-Analysis. In Twenty Ninth International Conference on Information System, Paris.
- Lin, F., & Huang, H. (2013). Why people share knowledge in virtual communities? The use of Yahoo! Kimo Knowledge b as an example. *Internet Research*, 23(2), 133–159. doi:10.1108/10662241311313295
- Lin, H. (2007). Knowledge sharing and firm innovation capability: an empirical study. *International Journal of Manpower*, 28(3), 315–332. doi:10.1108/01437720710755272
- Lin, H.-F. (2007). Effects of extrinsic and intrinsic motivation on employee knowledge sharing intentions. *Journal of Information Science*, 33(2), 135–149. doi:10.1177/0165551506068174
- Lin, H.-F., & Lee, G.-G. (2004). Perceptions of senior managers toward knowledge-sharing behaviour. *Management Decision*, *42*(1/2), 108.
- Lin, M.-J. J., Hung, S.-W., & Chen, C.-J. (2009). Fostering the determinants of knowledge sharing in professional virtual communities. *Computers in Human Behavior*, *25*(4), 929–939. doi:10.1016/j.chb.2009.03.008
- Ling, C. W., Sandhu, M. S., & Jain, K. K. (2008). Knowledge sharing in an American multinational company based in Malaysia. *Journal of Workplace Learning*, *21*(2), 125–142. doi:10.1108/13665620910934825

- Lu, H., & Hsiao, K. (2007). Understanding intention to continuously share information on weblogs. *Internet Research*, 17(4), 345–361. doi:10.1108/10662240710828030
- Lu, L., Leung, K., & Koch, P. T. (2006). Managerial Knowledge Sharing: The Role of Individual, Interpersonal, and Organizational Factors. *Management and Organisational Review*, 2:1(15-41), 1740–8776.
- Lucas, L. M. (2005). The impact of trust and reputation on the transfer of best practices. *Journal of Knowledge Management*, *9*(4), 87–101. doi:10.1108/13673270510610350
- Lukuyu, B., Place, F., Franzel, S., & Kiptot, E. (2012). The Journal of Agricultural Education Disseminating Improved Practices: Are Volunteer Farmer Trainers Effective? Disseminating Improved Practices: Are Volunteer Farmer Trainers Effective? Journal of Agricultural Education and Extension, 18(5), 525–540.
- Ma, Y., Cheng, W., Ribbens, B. A., & Zhou, J. (2013). Linking Ethical Leadership to Employee Creativity: Knowledge Sharing And Self-Efficacy as Mediators. *Social Behavior and Personality*, *41*(9), 1409–1420.
- Mackinnon, D. P., Fairchild, A. J., & Fritz, M. S. (2007). Mediation Analysis. Annu Rev Psychology, 58(Hebb 1966), 593–615. doi:10.1146/annurev.psych.58.110405.085542.Mediation
- MacKinnon, D. P., Lockwood, C. M., Hoffman, J. M., West, S. G., & Sheets, V. (2002). A comparison of methods to test mediation and other intervening variable effects. *Psychological Methods*, 7(1), 83–104. doi:10.1037/1082-989X.7.1.83
- Maeda, U., Shen, B.-J., Schwarz, E. R., Farrell, K. a, & Mallon, S. (2013). Self-efficacy mediates the associations of social support and depression with treatment adherence in heart failure patients. *International Journal of Behavioral Medicine*, 20(1), 88–96. doi:10.1007/s12529-011-9215-0
- Mansor, A., Darus, A., & Dali, M. H. (2013). Mediating Effect of Self-Efficacy on Self-Leadership and Teachers' Organizational Citizenship Behavior: A Conceptual Framework. *International Journal of Economics Business and Management Studies.*, 2(1), 1–11.
- Marcoulides, G. A., Chin, W. W., & Saunders, C. (2009). A Critical Look At Partial Least Squares Modeling (Pls). *Mis Quarterly*, 33(1), 171–175.
- Mashavave, T., Mapfumo, P., Mtambanengwe, F., Gwandu, T., & Siziba, S. (2013). Interaction patterns determining improved information and knowledge sharing among smallholder farmers. *African Journal of Agricultural and Resource Economics*, 8(1), 1–12.
- Matthews, B. A., Baker, F., & Spillers, R. L. (2003). How True Is True? Assessing Socially Desirable Response Bias, 327–335.

- Mayer, R. C., Davis, J. H., & Schoorman, F. D. (1995). An integrative model of Organizational Trust. *The Academy of Management Review*, 20(3), 709–734.
- McAdam, R., & Reid, R. (2000). A Comparison of Public and Private Sector Perceptions and Use of Knowledge Management. *Journal of European Training*, 24(6), 317–29. doi:http://dx.doi.org/10.1108/17506200710779521
- McAllister, D. J. (1995). Affect and cognition-based trust as foundations for interpersonal cooperation in organizations. *Academy of Management Journal*, *38*(1), 24–59.
- McEvily, B., Perrone, V., & Zaheer, A. (2003). Trust as an Organizing Principle. Organization Science, 14(1), 91–103. doi:10.1287/orsc.14.1.91.12814
- Mergel, I., & Lazer, D. (2008). Lending a helping hand: voluntary engagement in knowledge sharing Maria Christina Binz-Scharf. *International Journal of Learning and Change*, 3(1), 5–22.
- Musa, N., Githeko, J., & El-Siddig, K. (2013). Challenges of using information and communication technologies to disseminate agricultural information to farmers in Sudan. *International Journal of Sudan Research*, *3*(2), 117–132.
- Nathaniels, N. Q. R. (2005). Cowpea, Farmer Field Schools and Farmer-to-Farmer Extension: A Benin Case Study. Agricultural Research and Extension Network (AgREN) Papers. Publication: Overseas Development Institute (ODI).
- Nonaka, I. (1994). A Dynamic Theory of Organizational Knowledge Creation. Organization Science, 5(1), 14–37.
- Ofuoku, A. U., & Agumagu, A. C. (2008). FARMERS 'PERCEPTION OF AUDIO VISUAL AIDS ON TECHNOLOGY DISSEMINATION BY AGRICULTURAL DEVELOPMENT PROGRAMME IN DELTA STATE, NIGERIA. Agricultura Tropica Et Subtropica, 41(4), 192–196.
- Olivera, F. (2000). Memory Systems in Organizations: An Empirical Investigation of Mechanisms For Knowledge Collection, Storage and Access. *Journal of Management Studies*, 37(6), 0022–2380.
- Osterloh, M., & Frey, S. B. (2000). Motivation, Knowledge Transfer and Organizational Forms. *Organization Science*, *11*(5), 538–550.
- Paulin, D., & Suneson, K. (2008). Knowledge Transfer, Knowledge Sharing and Knowledge Barriers Three Blurry Terms in KM. *The Electronic Journal of Knowledge Management*, *10*(1), 81–91.
- Pavlou, P. A., & Fygenson, M. (2006). Understanding and predicting electronic commerce adoption. An extension of theory of planned behavior. *MIS Quarterly*, *30*(1), 115–143.

- Petrash, G. (1996). Dow's journey to a knowledge value management culture. *European Management Journal*, *14*(4), 365–373. doi:10.1016/0263-2373(96)00023-0
- Potosky, D. (2002). A field study of computer efficacy beliefs as an outcome of training: the role of computer playfulness, computer knowledge, and performance during training. *Computers in Human Behavior*, *18*, 241–255.
- Preacher, K. J., & Hayes, A. F. (2004). SPSS and SAS procedures for estimating indirect effects in simple mediation models. *Behavior Research Methods, Instruments, & Computers: A Journal of the Psychonomic Society, Inc, 36*(4), 717–731. doi:10.3758/BF03206553
- Preacher, K. J., & Hayes, A. F. (2008). Asymptotic and resampling strategies for assessing and comparing indirect effects in multiple mediator models. *Behavior Research Methods*, 40(3), 879–891. doi:10.3758/BRM.40.3.879
- Profail Usahawan Tani Bimbingan Jabatan Pertanian, 2009. Terbitan Jabatan Pertanian Malaysia
- Pyysiäinen, J., Anderson, A., McElwee, G., & Vesala, K. (2006). Developing the entrepreneurial skills of farmers: some myths explored. *International Journal of Entrepreneurial Behaviour & Research*, 12(1), 21–39. doi:10.1108/13552550610644463
- Quigley, N. R., Tesluk, P. E., Locke, E. a., & Bartol, K. M. (2007). A Multilevel Investigation of the Motivational Mechanisms Underlying Knowledge Sharing and Performance. *Organization Science*, *18*(1), 71–88. doi:10.1287/orsc.1060.0223
- Rad, G. P., Alizadeh, N., Miandashti, N. Z., & Fami, H. S. (2011). Factors Influencing Knowledge Sharing among Personnel of Agricultural Extension and Education Organization in Iranian Ministry of Jihad-e Agriculture. *Journal of Agricultural Sciences Technology*, 13, 491–501.
- Reagans, R., & McEvily, B. (2003). Network Structure and Knowledge Transfer: The Effects of Cohesion and Range. *Administrative Science Quarterly*, 48(2), 240–267.
- Rezai, G., Mohamed, Z., & Shamsudin, M. N. (2011). Informal Education and Developing Entrepreneurial Skills among Farmers in Malaysia. *International Journal of Social, Human Science and Engineering*, *5*(7), 1–8.
- Rhodes, J., Hung, R., Lok, P., Lien, B. Y.-H., & Wu, C.-M. (2008). Factors influencing organizational knowledge transfer: implication for corporate performance. *Journal of Knowledge Management*, *12*(3), 84–100. doi:10.1108/13673270810875886

- Ridings, C. M., Gefen, D., & Arinze, B. (2002). Some antecedents and effects of trust in virtual communities. *Strategic Information Systems*, *11*, 271–295.
- Rola, A., Jamias, S., & Quizon, J. (2002). Do Farmer Field School Graduates Retain and Share What They Learn? An Investigation in Iloilo, Philippines. *Journal of International Agricultural and Extension Education*, *9*(1), 65–76. doi:10.5191/jiaee.2002.09108
- Rosland, A.-M., Kieffer, E., Israel, B., Cofield, M., Palmisano, G., Sinco, B., M., Spencer & Heisler, M. (2008). When is social support important? The association of family support and professional support with specific diabetes self-management behaviors. *Journal of General Internal Medicine*, 23(12), 1992–1998. doi:10.1007/s11606-008-0814-7
- Roy Dutta, D. (2009). Self-efficacy of Agricultural Farmers: A case study. Journal of the Indian Academy of Applied Psychology, 35(2), 323–328.
- Ryu, S., Ho, S. H., & Han, I. (2003). Knowledge sharing behavior of physicians in hospitals. *Expert Systems with Applications*, 25(1), 113–122. doi:10.1016/S0957-4174(03)00011-3
- Salanova, M., Grau, R. M., Cifre, E., & Llorens, S. (2000). Computer training, frequency of usage and burnout: The moderating role of computer self-efficacy. Computers in Human Behavior, 16(6), 575–590. doi:10.1016/S0747-5632(00)00028-5
- Sandhu, M. S., Jain, K. K., & Ahmad, I. U. K. B. (2011). Knowledge sharing among public sector employees: evidence from Malaysia. *International Journal of Public Sector Management*, 24(3), 206–226. doi:10.1108/09513551111121347
- Sarstedt, M., Ringle, C. M., Smith, D., Reams, R., & Hair, J. F. (2014). Partial least squares structural equation modeling (PLS-SEM): A useful tool for family business researchers. *Journal of Family Business Strategy*, *5*(1), 105–115. doi:10.1016/j.jfbs.2014.01.002
- Schwaer, C., Biemann, T., & Voelpel, S. (2012). Antecedents of employee's preference for knowledge-sharing tools. *The International Journal of Human Resource Management*, 23(17), 3613–3635. doi:10.1080/09585192.2011.639552
- Shaari, R., Rahman, S. A. A., & Rajab, A. (2014). Self-Efficacy as a Determined Factor for Knowledge Sharing Awareness. *International Journal of Trade, Economics and Finance*, *5*(1), 39–42. doi:10.7763/IJTEF.2014.V5.337
- Shah, J. A., Asmuni, A., & Ismail, A. (2013). Roles of Extension Agents Towards Agricultural Practice in Malaysia. *International Journal on Advanced Science Engineering Information Technology*, *3*(1), 59–63.

- Shin, S. K., Ishman, M., & Sanders, G. L. (2007). An empirical investigation of socio-cultural factors of information sharing in China. *Information & Management*, *44*(2), 165–174. doi:10.1016/j.im.2006.11.004
- Sinja, J., Karugia, J., Waithaka, M., Miano, D., Baltenweck, I., Franzel, S., Nyikal, S. & Romney, D. (2004). Adoption of fodder legumes technology through farmer-to-farmer extension approach. *Uganda Journal of Agricultural Sciences*, *9*, 222–226.
- Smith, B., Caputi, P., & Rawstorne, P. (2000). Differentiating computer experience and attitudes toward computers: an empirical investigation. *Computers in Human Behavior*, *16*(1), 59–81. doi:10.1016/S0747-5632(99)00052-7
- Sohail, M. Sadiq., & Daud, Salina. (2009). Knowledge sharing in higher education institutions: Perspectives from Malaysia. *The Journal of Information and Knowledge Management Systems*, 39(2), 125–142. doi:10.1108/03055720910988841
- Syed-ikhsan, S. O. S., & Rowland, F. (2004). Knowledge management in a public organization: a study on the relationship between organizational elements and the performance of knowledge transfer. *Journal of Knowledge Management*, 8(2), 95.
- Szulanski, G., Cappetta, R., & Jensen, R. J. (2004). When and How Trustworthiness Matters: Knowledge Transfer and the Moderating Effect of Causal Ambiguity. *Organization Science*, 15(5), 600–613. doi:10.1287/orsc.1040.0096
- Tai, W.-T. (2006). Effects of training framing, general self-efficacy and training motivation on trainees' training effectiveness. *Personnel Review*, *35*(1), 51–65. doi:10.1108/00483480610636786
- Tamjidyamcholo, A., Baba, M. S., Tamjid, H., & Gholipour, R. (2013). Information security Professional perceptions of knowledge-sharing intention under self-efficacy, trust, reciprocity, and shared-language. Computers & Education, 68, 223–232. doi:10.1016/j.compedu.2013.05.010
- Tan, C. N.-L., & Md. Noor, S. (2013). Knowledge management enablers, knowledge sharing and research collaboration: a study of knowledge management at research universities in Malaysia. *Asian Journal of Technology Innovation*, 21(2), 251–276. doi:10.1080/19761597.2013.866314
- Tan, N. L. (2010). Motivational Factors in Influencing Knowledge Sharing Among Banks in Malaysia, *44*(44).
- Taylor, S., & Todd, P. (1995). Assessing IT Usage: The Role of Prior Experience The Influence of Prior Experience. *MIS Quarterly*, 19(4), 561.

- Teece, D. J. (2000). Strategies for Managing Knowledge Assets: the Role of Firm Structure and Industrial Context. *Long Range Planning*, *33*(1), 35–54. doi:10.1016/S0024-6301(99)00117-X
- Teh, P.-L., Ho, J. S.-Y., Yong, C.-C., & Yew, S.-Y. (2010). Does internet self-efficacy affect knowledge sharing behavior? *Industrial Engineering and Engineering Management (IEEM), 2010 IEEE International Conference on.* doi:10.1109/IEEM.2010.5674429
- Teh, P.-L., & Yong, C.-C. (2011). Knowledge sharing in is personnel. Organizational behavior's perspective. *The Journal of Computer Information Systems*, *51*(4), 11.
- Tiraieyari, N., Hamzah, A., & Abu Samah, B. (2014). Organic Farming and Sustainable Agriculture in Malaysia: Organic Farmers' Challenges towards Adoption. Asian Social Science, 10(4), 1–7. doi:10.5539/ass.v10n4p1
- Tohidinia, Z., & Mosakhani, M. (2010). Knowledge sharing behaviour and its predictors. *Industrial Management & Data Systems*, 110(4), 611–631. doi:10.1108/02635571011039052
- Torkzadeh, G., Chang, J. C.J., & Demirhan, D. (2006). A contingency model of computer and Internet self-efficacy. *Information & Management*, 43(4), 541–550. doi:10.1016/j.im.2006.02.001
- Torkzadeh, G., & Van Dyke, T. P. (2002). Effects of training on Internet self-efficacy and computer user attitudes. *Computers in Human Behavior*, 18(5), 479–494. doi:10.1016/S0747-5632(02)00010-9
- Tsai, L., & Wang, P. (2011). Correlation Between Technological Creativity, Self Efficacy and Knowledge Sharing Among Athletes. *International Journal of Management and Marekting Research*, 4(2), 77–85.
- Tsai, M., & Cheng, N. (2012). Understanding knowledge sharing between IT professionals an integration of social cognitive and social exchange theory. *Behaviour & Information Technology*, *31*(11), 1069–1080.
- Usoro, A., & Majewski, G. (2011). Intensive knowledge sharing: Finnish Laurea lab case study. VINE: The Journal of Information and Knowledge Management Systems, 41(1), 7–25. doi:10.1108/03055721111115520
- Usoro, A., Sharratt, M. W., Tsui, E., & Shekhar, S. (2007). Trust as an antecedent to knowledge sharing in virtual communities of practice. *Knowledge Management Research & Practice*, *5*(3), 199–212. doi:10.1057/palgrave.kmrp.8500143
- Vekiri, I., & Chronaki, A. (2008). Gender issues in technology use: Perceived social support, computer self-efficacy and value beliefs, and computer use beyond school. *Computers & Education*, *51*(3), 1392–1404. doi:10.1016/j.compedu.2008.01.003

- Vithessonthi, C. (2008). Social Interaction and Knowledge Sharing Behaviors in Multinational Corporations. *The Business Review, Cambridge*, *10*(2), 324–332.
- Wang, S., & Noe, R. A. (2010). Knowledge sharing: A review and directions for future research. *Human Resource Management Review*, 20(2), 115–131. doi:10.1016/j.hrmr.2009.10.001
- Wasko, M. M., & Faraj, S. (2000). "It is what one does": why people participate and help others in electronic communities of practice. *Strategic Information Systems*, *9*, 155–173.
- Wasko, M. M., & Faraj, S. (2005). Why Should I Share? Examining Social Capital and Knowledge Contribution in Electronic Network of Practice. *Management Information System Research Center, University of Minnesota*, 29(1), 35–57.
- Wei, C. C., Choy, C. S., Chew, G. G., & Yen, Y. Y. (2012). Knowledge sharing patterns of undergraduate students. *Library Review*, *61*(5), 327–344. doi:10.1108/00242531211280469
- Witherspoon, C. L., Bergner, J., Cockrell, C., & Stone, D. N. (2013). Antecedents of organizational knowledge sharing: a meta-analysis and critique. *Journal of Knowledge Management*, 17(2), 250–277. doi:10.1108/13673271311315204
- Wood, B. A., Blair, H. T., Gray, D. I., Kemp, P. D., Kenyon, P. R., Morris, S. T., & Sewell, A. M. (2014). Agricultural science in the wild: a social network analysis of farmer knowledge exchange. *PloS One*, *9*(8), e105203. doi:10.1371/journal.pone.0105203
- Wu, A. D., & Zumbo, Æ. B. D. (2008). Understanding and Using Mediators and Moderators. Soc Indic Res, (May 2007), 367–392. doi:10.1007/s11205-007-9143-1
- Wu, C.-S., Lee, C.-J., & Tsai, L.-F. (2012). Influence of creativity and knowledge sharing on performance. *Journal of Technology Management in China*, 7(1), 64–77. doi:10.1108/17468771211207358
- Wu, W.-L., Lin, C.-H., Hsu, B.-F., & Yeh, R.-S. (2009). Interpersonal trust and knowledge sharing: Moderating effects of individual altruism and a social interaction environment. *Social Behavior and Personality: An International Journal*, 37(1), 83–93. doi:10.2224/sbp.2009.37.1.83
- Wu, Y., & Zhu, W. (2012). An integrated theoretical model for determinants of knowledge sharing behaviours. *Kybernetes*, *41*(10), 1462–1482. doi:10.1108/03684921211276675
- Ye, S., Chen, H., & Jin, X. (2006). An Empirical Study of What Drives Users to Share Knowledge in Virtual Communities. *Knowledge Science, Engineering and Management, 4092,* 563–575.

- Yen, Y.-F., Tseng, J.-F., & Wang, H.-K. (2012). Exploring the mediating role of trust on the relationship between guanxi and knowledge sharing: a social network perspective. *Asia Pacific Journal of Human Resources*, (March), n/a–n/a. doi:10.1111/j.1744-7941.2012.00034.x
- Yoon, C., & Wang, Z.-W. (2011). The role of citizenship behaviors and social capital in virtual communities. *The Journal of Computer Information Systems*, *52*(1), 106.
- Yu, T.-K., Lu, L.-C., & Liu, T.-F. (2010). Exploring factors that influence knowledge sharing behavior via weblogs. *Computers in Human Behavior*, 26(1), 32–41. doi:10.1016/j.chb.2009.08.002
- Zaheer, A., Mcevily, B., Perrone, V., & Barney, J. B. (1998). Does of Trust Matter? Exploring the Effects Interorganizational and Interpersonal Trust on Performance. *Organization Science*, *9*(2), 141–159.
- Zawawi, Azlyn Ahmad., Zakaria, Zaherawati., Kamarunzaman, Nur Zafifa Noordin., Nazri, Mohamed Sawal, Mohamed Zool Hilmi., Mat Junos, Natrah., & Ahmad Najib, Nurul Shahida (2011). The Study of Barrier Factors in Knowledge Sharing: A Case Study in Public University. *Management Science and Engineering*, 5(1), 59–70.
- Zhang, P., & Ng, F. F. (2012a). Analysis of knowledge sharing behaviour in construction teams in Hong Kong. *Construction Management and Economics*, 30(7), 557–574. doi:10.1080/01446193.2012.669838
- Zhang, P., & Ng, F. F. (2012b). Attitude toward knowledge sharing in construction teams. *Industrial Management & Data Systems*, 112(9), 1326–1347. doi:10.1108/02635571211278956
- Zhao, H., Seibert, S. E., & Hills, G. E. (2005). The mediating role of self-efficacy in the development of entrepreneurial intentions. *The Journal of Applied Psychology*, *90*(6), 1265–72. doi:10.1037/0021-9010.90.6.1265
- Zhou, T. (2008). Explaining Virtual Community User Knowledge Sharing Based on Social Cognitive Theory. 2008 4th International Conference on Wireless Communications, Networking and Mobile Computing, 1–4. doi:10.1109/WiCom.2008.2227