

Profiling rural tourists in Semporna, Sabah, Malaysia

ABSTRACT

Rural tourism is important in many countries and regions due to its ability to generate income for government and local communities. Understanding who the tourists are and the motivation of their visit is important for tourism stakeholders to boost the local tourism development and economy through marketing. Thus, this study aims to profile rural tourists' information regarding trip-related and socio-demographic information to identify key market segments of tourists. This result provides detailed information on the tourist profile in Semporna based on 381 face-to-face interviews. The findings indicate that tourists visit Semporna for scuba diving and holiday and majority of them are first-time travelers by bus or taxi. The average length of stay is 4 nights and budget lodging is the preferred type of accommodation. In terms of companionship, respondents prefer to travel with friends and spouse. There are more females than males, age between 19-40, and most hold a bachelor's degree or higher. More than half of the respondents purchase a package tour. This study is expected to provide some contributions for tourism stakeholders, including policy makers, tour operators, investors, and destination management organizations.

Keyword: Rural tourism; Rural tourist; Profile; Semporna; Stakeholders