



**RELATIONSHIPS BETWEEN RESIDENTS ATTITUDE, LOCAL
AUTHORITY GOVERNANCE AND SOLID WASTE COLLECTION AT
JIGAWA STATE, NIGERIA**

By

MANSUR AMINU

**Thesis Submitted to the School of Graduate Studies, Universiti Putra Malaysia,
in Fulfilment of the Requirements for the Degree of Doctor of Philosophy**

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Abstract of thesis presented to the Senate of Universiti Putra Malaysia in fulfilment of the requirement for the degree of Doctor of Philosophy

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The relationships between residents' attitude, local authority governance and solid waste collection in Jigawa State are related to the wider issue of the failure of governance. Deficiencies in the delivery of solid waste collection services in the region are often symbolic of its form of governance. Poor governance has hampered the solid waste management sector for many years (Ezeah and Roberts 2014). Effective provision of solid waste collection services is an indicator of good urban governance (Nzeadibe and Anyadike 2012), which is far from reality in Jigawa state. In order to achieve viable solid waste management, good governance plays a critical role (Onibokun 1999). Solid waste collection become a major issue of concern for most cities of Jigawa State. Efficient delivery of solid waste collection services remains a distant hope, mainly because local authorities could not provide the services. That is why the community needs to manage their waste, the region has 27 Local Authority areas each with no defined solid waste collection services except one in Dutse (Capital). This study's objective is to evaluate the relationships between residents' attitudes, Local authority governance and solid waste collection in Jigawa state, Nigeria. The quantitative technique was used in data collection; convenient sampling was used to select the respondents from Nine (9) non-service areas selected from three senatorial districts. Multi-stage sampling technique was used to administer the questionnaire to the respondents. The data was analysed using descriptive statistics with frequency and percentage. A Pearson correlation was used to determine the relationships between variables. The outcome of the study revealed that the fundamental problem that emerged was that solid waste was not governed in an integrated manner, and Local authorities failed to meet the growing demand for service delivery. The study concludes that poor governance has encumbered the waste management sector and therefore, fundamental changes are essential if a viable solid waste management system is to be established.

Abstrak tesis yang dikemukakan kepada Senat Universiti Putra Malaysia sebagai memenuhi keperluan untuk ijazah Doktor Falsafah

**HUBUNGAN ANTARA SIKAP PENDUDUK, TADBIR URUS PIHAK
BERKUASA TEMPATAN DAN KUTIPAN SISA PEPEJAL DI JIGAWA,
NIGERIA**

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Hubungan antara sikap penduduk, Pihak Berkuasa Tempatan, dan kutipan sisa pepejal di Negeri Jigawa berkait rapat dengan isu kegagalan tadbir urus oleh pihak kerajaan. Kekurangan dalam penyampaian perkhidmatan kutipan sisa pepejal di negeri ini sering menjadi simbolik kepada kelemahan sistem tadbir urusnya. Tadbir urus yang lemah telah menyukarkan sektor pengurusan sisa pepejal selama bertahun-tahun (Ezeah dan Roberts 2014). Penyediaan perkhidmatan pengumpulan sisa pepejal yang berkesan adalah petunjuk pentadbiran bandar yang baik (Nzeadibe dan Anyadike 2012), yang jauh daripada realiti di Negeri Jigawa. Untuk mencapai pengurusan sisa pepejal yang berdaya maju, tadbir urus yang baik memainkan peranan yang kritikal (Onibokun 1999). Pengumpulan sisa pepejal menjadi isu utama yang membimbangkan bagi kebanyakan bandar di Negeri Jigawa. Penyampaian perkhidmatan kutipan sisa pepejal yang cekap masih menjadi tumpuan kerana pihak berkuasa tempatan tidak dapat menyediakan perkhidmatan tersebut ke kawasan itu. Oleh itu, masyarakat perlu menguruskan sisa pepejal mereka sendiri, negeri tersebut mempunyai 27 kawasan tanpa perkhidmatan pengumpulan sisa pepejal yang ditakrifkan dibawah Pihak Berkuasa Tempatan masing-masing kecuali hanya satu di Dutse (Ibu negeri). Objektif kajian ini adalah untuk menilai hubungan antara sikap penduduk, tadbir urus pihak berkuasa tempatan dan kutipan sisa pepejal di Negeri Jigawa, Nigeria. Teknik kuantitatif digunakan dalam pengumpulan data; pemilihan secara mudah digunakan untuk memilih responden dari Sembilan (9) kawasan bukan perkhidmatan yang dipilih daripada tiga daerah senatorial. Teknik persampelan pelbagai peringkat digunakan untuk mentadbir soal selidik kepada responden. Data dianalisis menggunakan statistik deskriptif dengan kekerapan dan peratusan. Korelasi Pearson digunakan untuk menentukan hubungan antara pembolehubah. Hasil kajian menunjukkan bahawa masalah utama yang timbul adalah bahawa sisa pepejal tidak diperintah secara bersepadu, dan pihak berkuasa tempatan gagal memenuhi permintaan yang semakin meningkat dalam penyediaan perkhidmatan. Kajian ini menyimpulkan bahawa tadbir urus yang lemah telah membebankan sektor

pengurusan sisa pepejal dan oleh itu, perubahan asas adalah penting jika sistem pengurusan sisa pepejal yang berdaya maju ingin diwujudkan.



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CHAPTER 1

INTRODUCTION

1.1 Background to the Study

The world has over the years, witnessed a rapid increase in population. The overall population of the world is about 4.028 billion, which significantly increases at the rate of 2.035% annually. This huge increase in population has resulted in economic growth, urbanization and prompt industrialization are no doubt the leading factors that led to the sharp increase in solid waste generation (Khandellwal *et al.*, 2019; Huichan 2016).

The current annual total solid waste production is about 17 billion tons globally. This figure is probably to stretch to 27 billion by 2050, making waste collection a serious problem. Therefore, there is a necessity for an efficient method to increase proficiency in solid waste collection and logistics (Shao *et al.*, 2020). As society has identified the importance of the resources confined within solid waste and technology has facilitated the recovery of such value, a collection system has evolved. Whether collection occurs in diverse systems, officially or informally, the method and rate of the collection are determined by statutory, environmental or economic reasons. For example, the Environmental Act of 1990 indicated that a solid waste collection authority in England must organize the collection of no less than two recyclable materials; either mixed or separated (Stuart 2019). Solid waste collection is a fundamental process in the overall waste management strategy and one of the biggest problems threatening many urban authorities and solid waste managers all over the world (Hanna *et al.*, 2018). Furthermore, regardless of the approach and method of solid waste management employed, the collection system ought to adapt and satisfy the objective of the target waste management processing technique, such as landfilling or resource recovery (Odonkor *et al.*, 2020).

The most common system of solid waste collection is by road from different houses or specific collection points (Hidalgo *et al.*, 2018), vehicles start from the depot and travel along the road to collect waste by visiting all places resulting in a huge amount of financial plan (Hanna *et al.*, 2018). In developing countries, solid waste collection is carried out by manually dropping the waste in bins followed by transportation using vehicles for disposal, while in developed nations, the waste collection system has advanced techniques of collection through many waste flows (Mwanza *et al.*, 2018; Rodriques *et al.*, 2016). Among all the stages of solid waste management, solid waste collection from the generation area to the collection route is a vital issue. If there is no proper collection, then a nuisance may arise in the solid waste production area (Hanna *et al.*, 2018).

The collection is the most significant and exorbitant part due to manual labour strength and the considerable use of trucks in the collection process (Hidalgo *et al.*, 2018). In some municipalities of developed countries, approximately 46-85% of the overall solid waste management expenditure is used for collection and transportation (Vu *et al.*,

2018). For example, in Sweden, collection lies between 50-75% of the total solid waste management cost. Meanwhile, in developing countries, for example, India 70-85% of the total expenditure is spent on waste collection (Yadav and Karmakar 2020). Many urban authorities in developing nations are faced with serious resource limitations and thus services are not provided (Rai *et al.*, 2019). For example, solid waste collection in Liberia is only concentrated in urban areas, particularly the capital Monrovia (Almazan *et al.*, 2019). However, in Nigeria, inadequate solid waste collection systems encourage the public to develop a waste-littering habit, which poses a serious risk to the environment. In Ilorin, Kwara State (Nigeria) for example, only 43% of the collection facilities were provided, showing that the solid waste collection system lacks sufficient equipment and thereby necessitated insufficient collection (Ibinkunle 2019).

Globally, solid waste collection is employed mainly for maintaining the environment and human health to recover materials to be re-used, recycled or recovered (Rodrigues *et al.*, 2016). The success of solid waste collection, the efficiency of other related services, for example, street cleaning and the justification of huge costs assumed by an authority depend on the level of services provided to customers as well as the public attitude towards waste collection (Calabro and Komilis 2019).

The condition of solid waste collection workers in many African countries revealed that most of the workers survive in precarious situations since they are vulnerable to infection arising from these activities. Previous studies from Egypt, Ghana, Cameroon, Ethiopia, Nigeria, Zimbabwe and South Africa suggested the use of special defensive equipment to control work-related exposure; Nigeria also suggested compliance with safety regulations to regulate musculoskeletal respiratory, digestive and nervous problems. However, studies in South Africa suggested education and awareness campaigns among waste collectors on the necessity for using protective apparatus and cleanliness (Emmatty and Panicker 2019).

A viable environmental management requires a governance system in which policy, institutional and legal requirements of environmental management are regarded as the joint responsibility of not only the shareholders but also of numerous stakeholders (Ogunkai 2022). In developing countries, solid waste is the main public health and environmental concern, in Africa for example, in Kenya the situation is particularly severe, especially in big metropolis. The public sector is unable to provide waste service efficiently, regulation of the private sector is limited and therefore illegal dumping of industrial and household waste is very common. However, the provision of waste management services has remained a challenge to waste management agencies to play their role. Small and medium enterprises account for a large share of environmental problems particularly concerning waste management (Mungai *et al.*, 2020).

South Africa, one of the emerging economies, faces massive environmental challenges one of which is the handling and disposal of waste. Presently, the country is grappling with serious waste problems in terms of generation and management strategies and this is probably to increase at an alarming rate shortly (Andeobu *et al.*, 2021). In most developing economies, solid waste policies were designed to deal with environmental problems but failed to integrate health and economic perspectives. Companies take this

guideline as costly and in turn view waste as a problem and not a recyclable resource (Mungai *et al.*, 2020).

In Nigeria, over the years, environmental management has remained consistently bad and the problem proved very difficult to solve regardless of all the efforts of various arms of government. Consequently, the environment continues to decline while environment-associated diseases exacerbate poverty (Ayorinde *et al.*, 2015). The country, which accounts for the highest population in the continent, with a large concentration of people vulnerable to many environmental hazards and thus, calling for more support and consideration of the rising ecological issues in Nigeria (Moses *et al.*, 2019).

Efficient waste management in Nigeria is required to achieving better environmental management. Currently, the waste management system in the country is very poor. The agencies charged with the responsibility of waste management only collect and transport the comingled waste to open dumpsites. Therefore, there is a need for a change of direction in waste management. Improvement in green technologies, methodologies, and models is required in order to speed up the implementation of a reformative economic application, for example, waste-to-wealth and waste-to-energy (Chinenye and Uzoma 2023). The Nigerian government is yet to regard environmental management as the main concern in national development. It started with an enabling legislation and standards. Environmental organizations were established but with inadequate operating resources (Ayorinde *et al.*, 2015).

Solid waste collection in Jigawa is not a developed practice. Overall, the waste management system is very poor making the region vulnerable to the challenges of solid waste and without any efforts to improve the system. However, the area will not record any improvement if the situation continues at its current face. The government should recognize the role of the residents and non-residents in waste management but left largely to operate in its existing form without special care and control. Therefore, effective management is very important to the residents, non-residents and the entire community; this will guard against the spread of diseases resulting from solid waste-related problems and improve the urban environmental quality.

The study contributes to the existing literature by providing empirical evidence from Jigawa state, a region with no waste collection services over the past decades. It offered an in-depth knowledge to the repository of literature on the relationships between residents' attitudes, local authority governance and solid waste collection in the context of Jigawa State, which is scarce in the literature. While there is an increasing volume of solid waste studies, very little is known about the Jigawa State context. Similarly, in highlighting areas of practical inadequacies and remedies, local authority can implement in ensuring the thorny issue surrounding local authority governance and solid waste collection are squarely addressed.

1.2 Problem Statement

Relationships between residents' attitudes, Local authority governance and solid waste collection is an issue of concern in Jigawa state. The status of solid waste management worsened by the absence of waste collection services is a representative of its form of governance. Poor waste governance is manifested in terms of deficiency in service delivery and lack of transparency in the region, provision of solid waste collection services is habitually ineffective and non-transparent (Bjerkli 2013). This has reached an alarming rate over the dismal failure of the local authority to provide waste collection service. Low-income residential areas are the worst affected by the absence and irregular solid waste collection services (Rodney and Sydney 2012; Senekane *et al.*, 2021; Cetrulo *et al.*, 2018). Low collection rates and inefficient collection services are very common, poor governance is the bane of the aforementioned problems.

Residents are the inhabitants of the region, while non-residents are the immigrants who came from different neighbouring towns in their struggle for survival. It has become necessary to acquire information from the residents to support the study because they are the ones considerably affected by the absence of solid waste collection services. On the other hand, the non-residents are responsible for waste collection activities in the region. It has remained a recurrent problem for the local authority to provide the service to the community due to poor funding, distance limitation, inadequate and qualified waste workers, inadequate vehicles and lack of effective working tools. Rectifying this requires a change in attitude regarding local authority governance and solid waste.

Over the past decades, the absence of solid waste collection services has been a growing problem in the area and the non-service areas are the worst affected by the poor solid waste collection services causing significant problems to the dwellings, with uncollected piles of waste and the prevalent of open dumpsites pollute atmospheric air, land and soil. The open dumpsites served as a habitat to many vectors of diseases and high concentrations of leachate contaminate drinking water sources. This consequently led to the spread of diseases such as myiasis, diarrhoea, cholera, typhoid fever, and mosquito-borne diseases for example, malaria and dengue among others (Adogu *et al.*, 2015; Naibi and Umar 2017), resulting in health and environmental problems.

The local authorities at the time of the study were aware of the absence of waste collection and its aftermath, but no meaningful measure was taken to arrest the situation. The community tabled these grievances to the local authority several times, but unfortunately, could not tackle the problem. That is why the community need to manage their waste using non-residents. The region has 27 local authority areas, each with no define waste collection system, except one in a Dutse area, where the Environmental Protection Agency (JISEPA) is solely and legally responsible for solid waste management in Jigawa State. The rest of the local authorities are without collection services. Collection service is lacking, frustrated and habitually abandoned with the full capacity of (JISEPA) and unable to deliver satisfactory service to the areas. This led to the evolution and integration of non-residents in waste collection activities; all these are associated with the failure of the local authority to see waste as a serious problem in urban governance.

The region is at risk of uncontrolled waste disposal due to the lack of waste collection services, which consequently resulted in blocking drainage channels and eventually flooding. The absence of solid waste collection services was attributed to poor local authority governance, and the outcome of inappropriate solid waste collection services is widely known but poorly understood (Kaoje *et al.*, 2017; Chengula *et al.*, 2015;). Due to a lack of awareness among the community aggravated by poor local authority governance, the comingled waste collected is disposed of in open dumpsites without treatment. The local community are not aware of solid waste-related problems, accentuated by the lack of proper understanding of issues concerning its adverse consequences. Poor governance has produced a negative impact on solid waste collection in Jigawa without any strategy or policy initiative to enhance the system. Therefore, fundamental changes in waste governance are imperative if sustainable solid waste management is to be achieved.

The undesirable attitude and inadequacies of local authority governance towards solid waste collection is a very serious issue. Waste management is accorded low priority; resulting in poor collection and inefficient collection coverage. Financial constraints and worsened by the shortage of trained waste management workers is identified as the major problem. The collection rate in Jigawa State is less than 10% and in other cities in Nigeria for example; Ibadan ranged from 10%, Kano 30%, and Kaduna 10% (Olukanni *et al.*, 2016; Salami *et al.*, 2018; Hameed *et al.*, 2016), where the gross inefficiencies have been reported. This complicated the problem in slum areas that require a more regular collection and is further heightened by the shortage of human and technical resources of the Local Authorities as well as the lack of a formal collection system.

The waste collection practices are widely known in the region, but how the process operates in practice is poorly understood, a move towards sound waste collection practices requires a behaviour change, and negative public perception of poor practices remains a problem. However, the local authority's ability to recognize the major problem associated with such practices is an issue.

The community were not satisfied with the absence of solid waste collection services. The dominance of illegal disposal and open dumps and the replication of pollution and diseases communicated by solid waste make the inhabitants pay more attention to this problem and plan its management using non-residents. Poor collection services and irregular collection frequency resulting from bad local authority governance is an issue. This raised dissatisfaction and poor environmental outcomes among the communities, many local authorities in the region are faced with serious resource limitations and thus, solid waste collection services are not obtainable.

There is no structured waste collection system in the area, and local authorities were not willing to pay the private sector to provide the services due to corrupt governance. Therefore, residents' willingness to pay (WTP) was initiated by the local community though unofficial; this is to keep a sanitary environment. In addition, (WTP) is the means through which the local community agrees to solve the problem of waste collection among themselves by paying for the service without the involvement of the local authority. However, the non-residents' willingness to accept (WTA) collection fees

became necessary based on negotiation regarding the permanent collection schedule, since there is no formal collection system. Hence, non-resident WTA collection fees are one of the obvious factors in sustaining the practice. This will provide the impetus for enhancing solid waste collection services, thereby ensuring efficient service delivery to the region.

Environmental responsible behaviour theory suggests that an individual must have knowledge of environmental issues and have to be aware of the environmental harms, sources and consequences (Mei *et al.*, 2017). The prediction of environmentally responsible behaviour involves attitude, locus of control and individual concern, knowledge of issues, knowledge of activities, skills, plans and action (Tclens 2016).

The novelty of the study is the evolution and integration of non-residents in waste collection, which is not known about the Jigawa State context. Very little research was carried out in the area. The rarity of research slows down environmental evolution in the region thus deteriorating the area to propel forward on the wheel of global environmental sustainability.

1.3 Objectives of the Study

The general objective of this study is to evaluate the relationships between residents' attitudes, Local Authority governance and solid waste collection in Jigawa State. However, to achieve the general objective of this study, there are specific objectives:

1. To determine the awareness of the residents and non-residents towards households' solid waste collection, and to determine if there is any relationship between residents' awareness, attitude and practice.
2. To determine the attitude and practice of the residents and non-residents about solid waste collection, and to determine if there is any relationship between residents' attitude and non-residents towards solid waste collection, and to determine if there is any relationship between socio-demographic characteristics of the residents and attitude.
3. To evaluate the satisfaction among the residents and the non-residents towards household solid waste collection.
4. To identify willingness to pay (WTP) among the residents for solid waste collection service and willingness to accept collection fees among the non-residents.

1.4 Research Questions

1. What is the level of residents' and non-residents' awareness towards solid waste collection in Jigawa state? Are there any relationship between resident's awareness, attitude and practice?
2. What is the attitude and practice of the residents and non-residents about solid waste collection? Are there any relationship between residents' and non-residents' attitudes? Are there any relationship between socio-demographic characteristics of the residents and attitude?
3. What is the level of satisfaction among the residents and non-residents regarding waste collection?
4. How much would the residents be willing to pay for solid waste collection service and what would be the willingness of the non-residents to accept collection fees?

The major research question this study attempt to answer was: What is the attitude of the residents and non-residents regarding waste collection? Are there any relationship between the attitude of the residents and non-residents about waste collection? Are there any relationship between socio-demographic characteristics of the residents and attitude?

Research Hypothesis

- H₀₁:** There is no statistically significant relationship between the awareness, attitude and practice of residents and non-residents towards solid waste collection.
- H₀₂:** There is no statistically significant relationship between the attitude of residents and non-residents about solid waste collection.
- H₀₃:** There is no statistically significant relationship between socio-demographic characteristics and residents attitude.

1.5 Scope and Delimitation of the Study

This study examines the relationships between residents' attitudes, Local Authority governance and solid waste collection in Jigawa State, Nigeria. The study is within the scope of the following areas:

The awareness of residents and non-residents towards solid waste, the attitude and practice of the residents and non-residents about solid waste collection. Satisfaction among the residents and non-residents regarding solid waste collection, as well as the willingness to pay among the residents and willingness to accept solid waste collection fees among the non-residents in non-service areas.

However, the delimitation of the study was confined to **Birnin Kudu, Gwaram, Jahun, Ringim, Kazaure, Babura, Hadejia, Kafin Hausa and Malam Madori** and may not be generalized to other local authority areas; this study also had financial and time limitation. The findings and recommendations from this study will have a significant basis for application in the rest of the non-service areas of Jigawa State where there are no solid waste collection services.

During the period of the study, the following challenges were prominent:

- (i) The emergence of COVID-19 and its aftermath hindered the researcher's efforts to administer the instruments on time, due to the lockdown and other strict measures brought about by COVID-19.
- (ii) Some of the respondents could not respond to the questions in the instruments on time thinking that the local authority will drive the non-residents away thereby neglecting the region from waste collection services.

1.6 Significance of the Study

This study covers the current knowledge based on the relationships between residents' attitudes, local authority governance and solid waste collection. It will contribute to the existing literature by providing empirical evidence from the non-service areas of Jigawa State, a region with no waste collection service over the past decades. Contributing to the realm of knowledge and creating awareness on solid waste collection systems in Jigawa state and Nigeria as a whole.

The findings of the study would aid the planning authority, environmental protection agencies and concerned stakeholders in developing public arrangements in solid waste management, through environmental awareness campaigns to create awareness among the community on the need and importance of an effective waste collection system, which is required to make the environment hygienic and sustainable. This would nurture awareness that could improve the ingenuity to minimize the menace of inappropriate collection systems.

The government has a negative attitude towards waste collection, as waste management is accorded low priority. The findings will assist the local authority and community to understand the implications of poor waste management and develop proper techniques to enhance the waste collection system and provide regular and effective collection services coverage. This will positively contribute to shaping the attitude of the government about waste management and global environmental sustainability.

The results of the study will help policymakers implement policies aimed at improving waste collection services and overall waste management so that service delivery standards can match the community's expectations in terms of waste collection satisfaction. Therefore, the local community can pay for waste collection services with satisfaction.

Therefore, by envisaging the problems and challenges of household solid waste collection from many perspectives. The study can also serve as a guide to any study on WTP/WTa in Jigawa State and other parts of Nigeria.

1.7 Justification of the Study

Until now, the study on the relationships between residents' attitudes, Local Authority Governance and solid waste collection in Jigawa state was not explored. Therefore, a deeper understanding of this study is essential to allow policymakers, waste management agencies and other stakeholders to make decisions to enhancing waste collection system. Many studies in Nigeria have focused on MSW management due to its impact on the environment and human health (Oguntoyinbo 2012; Maiyaki *et al.*, 2018; Sridhar *et al.*, 2017; Solomon 2009; Salami *et al.*, 2018; Adeniran *et al.*, 2017; Coker *et al.*, 2016; Ogwueleka 2013). However, very few studies have analysed waste collection in Nigeria (Olukanni *et al.*, 2016; Olawale *et al.*, 2020; Aliu *et al.*, 2016). As a result, the environmental repercussion of inappropriate solid waste collection is poorly understood in Jigawa and Nigeria in general. Accordingly, very few studies have relatively investigated waste governance in Nigeria (Ezeah and Robert 2014; Adama 2012) but failed to consider the relationships between resident attitude, Local authority governance and solid waste collection in Jigawa. Hence, this study is very vital.

Therefore, for a viable solution to solid waste collection in Jigawa, suitable strategies for governance are necessary. This will lead to the implementation of solid waste collection techniques, policies and plan strategies to pre-empt the threat associated with inappropriate solid waste collection services. Thus, the need for research on the relationships between residents' attitudes, local authority governance and solid waste collection in Jigawa, which is the focus of the study, is very important.

1.8 Thesis Organization

The thesis is categorized into 5 chapters. A brief highlight of each chapter is as follows.

Chapter 2 Present the literature review, Environmental management, Waste management, MSW management in Nigeria, household solid waste, MSW policy, legislations and institutional framework, MSW in developed and developing countries, MSW generation, MSW composition, MSW treatment, recycling, biological treatment, composting, Anaerobic digestion, chemical treatment, incineration, pyrolysis, solid waste disposal, MSW collection system in Nigeria. MSW collection practice in the service area, MSW collection in non-service areas, challenges of MSW collection in Nigeria. MSW management practice in Jigawa, MSW collection practice in non-service areas, community role in MSW management in Jigawa. In addition, the role and participation of residents, role and participation of non-residents was also presented, theoretical framework, theory, theory of environmentally responsible behaviour, Attitude behaviour paradigm and the theory of Planned behaviour, Norm activation theory, Value-Belief norm theory, Behavioural change theory, expectancy disconfirmation theory, and conceptual framework.

Chapter 3: describes the methodology adopted for the study, methodological framework; Research paradigm, description of the study area, Residents and Non-residents, inclusion/exclusion criteria, data collection process, primary data, secondary data, questionnaire survey, quantitative method instrumentation, ethical consideration, data analysis, sample size selection, sampling technique, sample size, validity, validation of instruments and a pilot study, descriptive statistics, inferential statistics was presented in this chapter.

Chapter 4: Present the results of the study. This includes awareness of residents and non-residents towards solid waste, comparison of the relationship between awareness, attitude and practice, the attitude of the residents and non-residents about solid waste collection, comparison of the relationship between residents and non-residents attitude, comparison of the relationship between socio-demographic characteristics and residents attitude, residents' and non-residents' practices about solid waste collection. It also comprises the residents and non-residents' level of satisfaction towards the solid waste collection, residents' willingness to pay for solid waste collection and non-resident's willingness to accept solid waste collection fees, Discussion and summary of findings.

Chapter 5: Conclusion and recommendation. It also highlights the importance of the study and encapsulates the major findings with discussion and relevant policy recommendations. In addition, recommendations for future research were included.

1.9 Operational Definition of Terms

Residents: The residents are the dwellers who choose to live together and share common ideas, values, and culture prevailing in a particular area.

Non-Residents: The non-residents are not the original inhabitants of a particular household they hail from different remote locations in the struggle for survival, educationally backward with low social status. Their involvement in solid waste collection is mainly due to poverty accentuated by their dismal failure to find an alternative job.

Non-service area: This is the region where waste collection services are not provided by the local authority. The local community manage their waste with the help of non-residents.

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