

UNIVERSITI PUTRA MALAYSIA

ICT READINESS IN TEACHING AND LEARNING AS PERCEIVED BY TECHNICAL AND VOCATIONAL EDUCATION TEACHERS IN MALAYSIA

ABU-OBAIDEH SALEEM SALEH ALAZZAM

FPP 2013 4



ICT READINESS IN TEACHING AND LEARNING AS PERCEIVED BY TECHNICAL AND VOCATIONAL EDUCATION TEACHERS IN MALAYSIA

By

ABU-OBAIDEH SALEEM SALEH ALAZZAM

Thesis Submitted to the School of Graduate Studies, Universiti Putra Malaysia, in Fulfillment of the Requirements for the Degree of Doctor of Philosophy

January 2013

Abstract of thesis presented to the Senate of Universiti Putra Malaysia in fulfillment of the requirement for the degree of Doctor of Philosophy

ICT READINESS IN TEACHING AND LEARNING AS PERCEIVED BY TECHNICAL AND VOCATIONAL EDUCATION TEACHERS IN **MALAYSIA**

By

ABU-OBAIDEH SALEEM SALEH ALAZZAM

January 2013

Chair: Professor Ab Rahim bin Bakar, PhD

Faculty: Educational Studies

The purpose of this study was to determine the information and communication

technology (ICT) readiness and the use of ICT in teaching by technical and

vocational teachers in Malaysia. The questionnaire was developed by the

researcher and administered to 329 technical and vocational teachers who were

teaching engineering subjects in Malaysian technical and vocational schools.

Descriptive and inferential statistic analyses were used to analyze the data such

t-test, ANOVA, MANOVA, Chi-Square, Pearson Product Moment

Correlation, and Multiple Discriminant Analysis (MDA).

ii

The findings of this study indicated that the majority of the teachers in terms of their readiness had moderate level about ICT knowledge, moderate skillful level about ICT skills, and possessed positive attitudes towards ICT use in teaching. The findings indicated that there were no statistically significant differences of gender, type of training, administrative support and ICT availability with ICT knowledge level. However, there were statistically significant differences of age, years of teaching experience, and level of qualification with ICT knowledge level. While the findings also indicated that there were statistically significant differences of gender, age, years of teaching experience, and type of training with ICT skills level. In addition to that, there were no statistically significant differences on the level of qualification, administrative support, and ICT availability with ICT skills level. Moreover, there was no significant difference between both gender and administrative support with teachers' attitudes. While, there were no significant differences between attitudes and teachers' age, years of teaching experience, level of qualification, type of training and ICT availability.

The results of MANOVA indicated that there was significant relationship between demographic characteristics by gender only with teachers' overall readiness (ICT knowledge, ICT skills, and attitudes). However, there were no significant relationship between teachers' education background and overall support with teachers' overall readiness. For level of using ICT in teaching

among the teachers, the majority of teachers indicated to be using ICT very frequently with heavy users' level. Moreover, only one variable, that is, level of qualification appeared to have some influence on the teachers' ICT use in teaching. Only those with a bachelor degree tend to use ICT more frequently than the others. The results of correlations measured were significantly positive between ICT use and ICT skills as well as ICT use and attitudes. The correlation also was positive between ICT skills and attitudes. The results of Multiple Discriminant Analysis (MDA) found that the variables ICT skills and attitudes were the best predictors among other variables in ICT use.

Abstrak tesis yang dikemukakan kepada Senat Universiti Putra Malaysia sebagai memenuhi keperluan untuk ijazah Doktor Falsafah

KESEDIAAN TEKNOLOGI MAKLUMAT DAN KOMUNIKASI (TMK) DALAM PENGAJRAN DAN PEMBELAJARAN BERDASARKAN ANGGAPAN GURU-GURU PENDIDIKAN TEKNIKAL DAN VOKASIONAL DI MALAYSIA

Oleh

ABU-OBAIDEH SALEEM SALEH ALAZZAM

Januari 2013

Pengerusi: Professor Ab Rahim bin Bakar, PhD

Fakulti: Pengajian Pendidikan

Tujuan kajian ini adalah untuk mengenalpasti kesediaan teknologi maklumat dan komunikasi (TMK) dan penggunaan TMK dalam pengajaran oleh guruguru teknikal dan vokasional di Malaysia. Borang soal selidik telah dibangunkan oleh penyelidik dan diberikan kepada 329 guru-guru teknikal dan vokasional yang mengajar mata pelajaran kejuruteraan di sekolah-sekolah teknikal dan vokasional di Malaysia. Analisis statistik deskriptif dan inferensial telah digunakan untuk menganalisis data ujian-T, analisis varians (ANOVA), analisis varians multivariat (MANOVA), Chi-square, Korelasi Product Moment Pearson, dan Analisis Diskriminasi Berganda (MDA).

Dapatan kajian ini menunjukkan bahawa majoriti guru-guru mempunyai tahap yang sederhana dari segi kesediaan mereka tentang pengetahuan TMK, tahap sederhana tentang kemahiran TMK, dan mempunyai sikap yang positif terhadap penggunaan TMK dalam pengajaran. Dapatan kajian menunjukkan bahawa tiada perbezaan yang signifikan dari segi jantina, jenis latihan, sokongan pentadbiran dan ketersediaan TMK dengan tahap pengetahuan TMK. Namun, terdapat perbezaan yang signifikan dari segi umur, pengalaman mengajar, dan tahap kelayakan dengan tahap pengetahuan TMK. Dapatan kajian turut menunjukkan bahawa terdapat perbezaan yang signifikan dari segi jantina, umur, pengalaman mengajar, dan jenis latihan dengan tahap kemahiran TMK. Di samping itu, tiada perbezaan yang signifikan pada tahap kelayakan, sokongan pentadbiran, dan ketersediaan TMK dengan tahap kemahiran TMK. Selain itu, tiada p<mark>erbezaan yang signifikan juga di antara kedua-dua jantina dan</mark> sokongan pentadbiran dengan sikap guru. Sementara itu, tiada perbezaan yang signifikan di antara sikap dan umur guru, pengalaman mengajar, tahap kelayakan, jenis latihan dan ketersediaan TMK.

Keputusan analisis MANOVA menunjukkan bahawa terdapat hubungan yang signifikan di antara ciri-ciri demografi mengikut jantina dengan tahap kesediaan guru secara keseluruhan (pengetahuan TMK, kemahiran TMK, dan sikap). Walau bagaimanapun, tiada hubungan yang signifikan di antara latar belakang pendidikan dan sokongan keseluruhan dengan kesediaan guru-guru

secara keseluruhan. Bagi tahap penggunaan TMK dalam pengajaran di kalangan guru-guru, majoriti guru-guru menunjukkan penggunaan TMK yang sangat kerap pada tahap pengguna berat. Selain itu, hanya satu pembolehubah, iaitu tahap kelayakan yang didapati dapat mempengaruhi penggunaan TMK guru-guru dalam pengajaran. Hanya guru-guru yang mempunyai ijazah sarjana muda cenderung untuk menggunakan TMK lebih kerap daripada yang lain. Keputusan korelasi yang diukur adalah positif dan signifikan di antara penggunaan TMK dan kemahiran TMK serta penggunaan TMK dan sikap. Turut di dapati korelasi positif dan signifikan di antara kemahiran TMK dan sikap. Keputusan analisis MDA mendapati bahawa pembolehubah kemahiran TMK dan sikap adalah peramal yang terbaik di kalangan pembolehubah lain dalam penggunaan TMK.

ACKNOWLEDGEMENTS



Terri Guillemets once said that a wayfarer is to meet more angels on a winding journey than on a straight one. Thus, this successful journey in completion of this thesis, though challenging, was made possible through the blessings of Allah Almighty and also invaluable contribution of a number of people who are very dear to me.

It is my fortune to gratefully acknowledge the support of some special individuals. My deepest appreciation goes to both of my parents as well as brothers and sisters, with their unconditional love, whose days and nights are spent on relentless prayers and endless words of encouragement. I would like to profess my gratitude to Professor Dr. Ab Rahim Bin Bakar, my supervisor, who has always been a source of guidance with his immense knowledge and experience. Apart from my supervisor, I would also like to thank the rest of my thesis committee members: Associate Professor Dr. Ramlah Bt Hamzah, Dr Soaib Bin Asmiran, for their encouragement and insightful comments.

At this moment of accomplishment, I would like to pay homage to my friends: Mohmad Jameel Alazzam, Ahmad Abid Alfatah Alazzam, Ibrahim Ghadi, Muhd Khaizer Bin Omar, , Ady Hameme, Nur Faradilla Piee @ Shafie and Omar Akesh as they deserve special mention here for their constant support, motivation and help.

In this light of gratitude, it feels incomplete without a special mention of a very dear friend of mine who is no longer here with me, physically, Shareef Barahmeh. In his eternal absence, even though he is not physically with me when I was in the middle of all the difficulties, in any times of darkness I encountered in the development of my thesis, I know in my heart that he is with me in spirit.

Finally I would like to express my deep gratitude to the person who is very important for me (Noor Hafiza Binti Nor Azmi) for her never-ending moral support and encouragement.

Interdependence is certainly more valuable than independence. Thank you doesn't seem sufficient but it is said with appreciation and respect to all of those who supported me in any respect during the completion of the thesis.

I certify that a Thesis Examination Committee has met on 7 January to conduct the final examination of Abu-obaideh Saleem Saleh Alazzam on his degree thesis entitled "Ict Readiness in Teaching and Learning as Perceived by Technical and Vocational Education Teachers in Malaysia" in accordance with the Universities and University College Act 1971 and the Constitution of the Universiti Putra Malaysia [P.U.(A) 106] 15 March 1998. The committee recommends that the student be awarded the Degree of Doctor of Philosophy.

Members of the Thesis Examination Committee were as follows:

Abdullah Mat Rashid, PhD

Senior Lecturer
Faculty of Educational Studies
Universiti Putra Malaysia
(Chairman)

Mokhtar Hj. Nawawi 1, PhD

Senior Lecturer Faculty of Educational Studies Universiti Putra Malaysia (Internal Examiner)

Rosnaini Mahmud 2, PhD

Senior Lecturer
Faculty of Educational Studies
Universiti Putra Malaysia
(Internal Examiner)

Joe W. Kotrlik, PhD

Professor University of Louisiana State United States of America (External Examiner)

SEOW HENG FONG, PhD

Professor and Deputy Dean School of Graduate Studies Universiti Putra Malaysia

Date:

This thesis was submitted to the senate of Universiti Putra Malaysia and has been accepted as fulfillment of the requirement for the degree of Doctor of Philosophy. The members of the Supervisory Committee were as follows:

Ab Rahim Bin Bakar, PhD

Professor Faculty of Educational Studies Universiti Putra Malaysia (Chairman)

Ramlah Bt Hamzah, PhD

Associate Professor Faculty of Educational Studies Universiti Putra Malaysia (Member)

Soaib Bin Asmiran, PhD

Senior Lecturer
Faculty of Educational Studies
Universiti Putra Malaysia
(Member)

BUJANG BIN KIM HUAT, PhD

Professor and Dean School of Graduate Studies Universiti Putra Malaysia

Date:

DECLARATION

I declare that the thesis is my original work except for quotations and citations which have been duly acknowledged. I also declare that it has not been previously, and is not concurrently, submitted for any other degree at Universiti Putra Malaysia or at any other institution.

ABU-OBAIDEH SALEEM SALEH ALAZZAM

Date: 7 January 2013

TABLE OF CONTENTS

			1	Page
ABSTRACT ABSTRAK ACKNOWI APPROVAL DECLARAT LIST OF TA LIST OF FIG LIST OF AF	LEDGE L TION ABLES GURES	3		ii v viii x xii xviii xxiii xxiii
CHAPTER				
1	1.2 1.3 1.4 1.5 1.6 1.7 1.8	1.1.1 1.1.2 1.1.3 1.1.4 Stater Object Resea Signif Limitat Scope Define 1.8.1	round of the Study Information and Communications Technology in Today's World Education System in Malaysia Technical and Vocational Education in Malaysia	5 6 7 12 16 18 19 20 21 22 22
		1.8.3 1.8.4 1.8.5 1.8.6 1.8.7	ICT Use Teachers' ICT Readiness 1.8.4.1 ICT Knowledge 1.8.4.2 ICT Skills 1.8.4.3 Attitudes Demographic Characteristics Education Background	24 24 25 26 27 27 28 28

		1.8.8 Technical and Vocational Teachers	29
	1.9	Summary	29
2	REVI	EW OF LITERATURE	
	2.1	Introduction	30
	2.2	ICT Use in Teaching	31
	2.3	Teachers' Readiness	34
	2.4	Theories and models being used in this study	37
		2.4.1 Adaptive Control of Thought (ACT)	37
		2.4.2 Implication of Adaptive Control of Thought (ACT) on this Study	38
		2.4.3 Technology Acceptance Model (TAM)	39
		2.4.4 Implication of Technology Acceptance Model (TAM)	40
	2.5	Gender and ICT Use	41
	2.6	Teachers' Age and their Level of Qualification with ICT Use	46
	2.7	Teachers' Training and ICT Use	48
	2.8	Years of Teaching Experience and ICT Use	54
	2.9	ICTs Availability and ICT Use	56
	2.10	Administration Support and ICT Use	60
	2.11	Teachers' ICT Knowledge and Skills	62
	2.12	Teachers' Attitudes toward ICT Use	67
	2.13	Factors that may Predict the Use of ICT in Teaching	73
	2.14	New ICT Tools in Classroom Teaching	75
	2.15	Conceptual Framework	86
	2.16	Summary	89
3	RESE	ARCH METHODOLOGY	
	3.1	Introduction	90
	3.2	Design of the Study	91
	3.3	Location of the Study	92
	3.4	Population	92
	3.5	Sample Size	93
	3.6	Sampling Procedures	96
	3.7	Instrumentation	97
	3.8	Measuring the Levels of ICT Use in Teaching	101
	3.9	Measuring the Levels of Readiness (ICT Knowledge,	102
		ICT Skills and Attitudes)	
	3.10	Validity and Reliability of Instrument	105
	3.11	Pilot Testing	106
		3.11.1 Discrimination Index	108
		3.11.2 Difficulty Index	111
		3.11.3 Reliability	112

3.12	Data Collection	113			
3.13	Data Analysis	114			
3.14	Summary	116			
RESE.	RESEARCH FINDINGS				
4.1	Introduction	117			
4.2	Demographic Characteristics of the Respondents	118			
4.3	Education Background of the Respondents	119			
4.4	Overall Support	120			
4.5	Research Objective 1a: To determine the level of	120			
	ICT knowledge among technical and vocational				
	teachers in Malaysia				
4.6	Research Objective 1b: To determine if there are any	122			
	significant differences in technical and vocational				
	teachers' ICT knowledge attributed to their gender,				
	age, teaching experience, level of qualification, type of				
	training, administrative support, and ICT availability				
4.7		129			
	ICT skills among technical and vocational teachers in				
	Malaysia vocational teachers in Malaysia				
4.8		134			
	significant differences in technical and vocational				
	teachers' ICT skills attributed to their gender, age,				
	teaching experience, level of qualification, type of				
4.0	training, administrative support, and ICT availability	1 11			
4.9	Research Objective 3a: To determine the level of	141			
	attitudes towards ICT use in teaching among				
	technical and vocational teachers in Malaysia				
4.10	Research Objective 3b: To determine if there are any	144			
4.10	significant differences in technical and vocational	144			
	teachers' attitudes towards ICT use attributed				
	to their gender, age, teaching experience, level of				
	qualification, type of training, administrative support,				
	and ICT availability				
4.11	Research Objective 4: To determine the relation	149			
	between technical and vocational teachers'				
	demographic characteristics, education background,				
	overall support, and readiness				
4.12	Research Objective 5: To determine to what extent of	152			
	ICT use in the teaching among technical and				
	vocational teachers in Malaysia				
4.13	Research Objective 6: To determine are any	154			
	relationship between technical and vocational				
	teachers' readiness and their ICT use in teaching				

4

	4.14	ResearchObjective 7: To determine the factors that my predict ICT use in teaching by technical and vocational teachers	155			
	4.15		159			
5	CONCLUSION, DISCUSSION AND RECOMMENDATION					
	5.1		162			
	5.2	Discussion of Key Findings	164			
	5.3	Findings of Demographic Characteristic, Education				
		Background, and Overall Support	165			
	5.4	Research Objective 1a: To determine the level of	166			
		ICT knowledge among technical and vocational				
		teachers in Malaysia				
	5.5	Research Objective 1b: To determine if there are any	168			
		significant differences in technical and vocational				
		teachers' ICT knowledge attributed to their gender,				
		age, teaching experience, level of qualification, type of				
		training, administrative support, and ICT availability				
	5.6		170			
		ICT skills among technical and vocational teachers in				
		Malaysia vocational teachers in Malaysia				
	5.7		172			
		significant differences in technical and vocational				
		teachers' ICT skills attributed to their gender, age,				
		teaching experience, level of qualification, type of				
		training, administrative support, and ICT availability				
	5.8	,	174			
		attitudes toward ICT use in teaching among technical				
		and vocational teachers in Malaysia				
	5.9	J	176			
		significant differences in technical and vocational				
		teachers' attitudes towards ICT use attributed				
		to their gender, age, teaching experience, level of				
		qualification, type of training, administrative support,				
		and ICT availability				
	5.10	,	180			
		between technical and vocational teachers'				
		demographic characteristics, education background,				
		overall support, and readiness				
	5.11	Research Objective 5: To determine to what extent of	184			
		ICT use in teaching by technical and vocational				
		Teachers in Malaysia	4 C =			
	5.12	Research Objective 6: To determine are any	185			
		relationship between technical and vocational				

	teachers' readiness and their ICT use in teaching	
5.13	Research Objective 7: To determine the factors that	187
	my predict ICT use in teaching by technical and	
	vocational teachers in Malaysia	
5.14	Conclusions	189
5.15	Implications and Recommendations for Future	193
	Research	
REFERENC	ES	199
APPENDIC	ES	222
APPENDIX	A	222
APPENDIX	В	225
APPENDIX	C	250
APPENDIX	D D	252
APPENDIX	E1	262
APPENDIX	E2	266
BIODATA	OF STUDENT	267