THE LANGUAGE LEARNING STRATEGIES OF LOW ACHIEVERS OF ENGLISH AS A SECOND LANGUAGE IN MALAYSIA

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DOCTOR OF PHILOSOPHY UNIVERSITY PUTRA MALAYSIA

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By

RASHIDAH BEGAM BINTI O. A. RAJAK

Thesis Submitted to the School of Graduate Studies, Universiti Putra Malaysia, in Fulfilment of the Requirements for the Degree of Doctor of Philosophy

October 2004

DEDICATION

Dedicated to my late father whose never ending inspiration made me pursue my career in the field of education, and my late mother whose constant prayers helped me complete this dissertation...

Abstract of thesis presented to the Senate of Universiti Putra Malaysia in fulfilment of the requirement for the degree of Doctor of Philosophy

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October 2004

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Faculty: Modern Languages and Communication

The effective use of language learning strategies by second language learners plays an important role in overcoming difficulties in communication for both written and spoken purposes and to enhance their proficiency in the language. Hence, the present study investigated the language learning strategies used by 320 low achieving learners of ESL (English as a Second Language) from both urban and rural schools in the state of Selangor, Malaysia. Data obtained via a Respondent Background questionnaire and interviews indicated the low achievers' perceived reasons for learning the English language. Most of them indicated that they had the interest in learning the English language. The SILL (Strategy Inventory for Language Learning) questionnaire was used to elicit responses on the use of language learning strategies by low achieving learners of ESL and the differences in terms of strategy use between urban and rural low achievers. The overall results obtained demonstrated that the low achieving learners did use language learning strategies but their use was generally of moderate frequency. There was also evidence that urban learners used memory, cognitive, metacognitive, affective,

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and social language learning strategies more often at moderate levels than rural learners who indicated rather low levels of the activity. Results obtained via interviews with teachers indicated that they were not aware of language learning strategies. They also expressed that the low achieving learners did not show interest in the English language lessons. Strategy training was also conducted in this study to determine the extent of benefit that could be derived by low achievers from such training. Results obtained from this quasi-experimental phase of the study revealed that low achieving learners who participated in the training performed better in both written and spoken aspects of language use in the post-tests than those who were not provided the training. Learners' perception of the strategy training was also positive and they expressed that they benefited from the training. Hence, the findings of the study underscore the need for strategy training especially for low achieving learners of ESL, which may be included in the school curriculum for TESL.

Abstrak tesis yang dikemukakan kepada Senat Universiti Putra Malaysia sebagai memenuhi syarat untuk ijazah Doktor Falsafah

STRATEGI PEMBELAJARAN BAHASA DI KALANGAN PELAJAR BERPENCAPAIAN RENDAH DALAM PEMBELAJARAN BAHASA INGGERIS SEBAGAI BAHASA KEDUA DI MALAYSIA

Oleh

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Penggunaan strategi pembelajaran bahasa yang efektif oleh pelajar bahasa kedua memainkan peranan yang penting dalam mengatasi kesukaran berkomunikasi bagi tujuan penulisan dan pertuturan. Oleh itu, kajian ini meninjau strategi pembelajaran bahasa yang digunakan oleh 320 orang pelajar berpencapaian rendah dalam pembelajaran bahasa Inggeris sebagai Bahasa Kedua di beberapa buah sekolah bandar dan luar bandar di negeri Selangor, Malaysia. Maklumat yang diperoleh melalui soal selidik latar belakang responden dan temu bual menunjukkan alasan dan keperluan pelajar berpencapaian rendah untuk belajar bahasa Inggeris. Kebanyakan daripada mereka menyatakan minat terhadap pembelajaran bahasa Inggeris. Soal selidik SILL (Strategy Inventory for Language Learning) telah digunakan untuk mendapat respons pelajar berpencapaian rendah dalam pembelajaran Bahasa Inggeris sebagai Bahasa Kedua tentang penggunaan strategi pembelajaran bahasa dan untuk mengenal pasti perbezaan dari segi pengunaan

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strategi antara pelajar berpencapaian rendah dari bandar dan luar bandar. Keputusan

keseluruhan yang diperoleh menunjukkan bahawa pelajar berpencapaian rendah memang menggunakan strategi pembelajaran bahasa tetapi penggunaan itu hanya pada tahap Terdapat juga bukti bahawa pelajar dari bandar lebih kerap sederhana sahaja. menggunakan strategi pembelajaran memori, kognitif, metakognitif, afektif, dan sosial berbanding pelajar dari luar bandar. Dapatan yang diperoleh melalui temu bual dengan guru menunjukkan bahawa mereka tidak sedar akan strategi pembelajaran bahasa. Mereka juga memberitahu bahawa pelajar berpencapaian rendah tidak menunjukkan minat dalam pelajaran bahasa Inggeris. Latihan strategi juga dijalankan dalam kajian ini untuk mengenal pasti sejauh mana pelajar berpencapajan rendah mendapat manfaat daripada latihan tersebut. Dapatan daripada fasa eksperimen kuasi menunjukkan bahawa pelajar berpencapaian rendah yang mengambil bahagian dalam latihan memperlihatkan pencapaian yang lebih baik dalam kedua-dua aspek tulisan dan lisan dari segi penggunaan bahasa dalam ujian pasca berbanding dengan pelajar yang tidak diberi Persepsi pelajar tentang latihan strategi juga adalah positif dan mereka latihan mengatakan bahawa mereka memperoleh manfaat daripada latihan tersebut. Oleh itu, dapatan kajian ini menyarankan keperluan latihan strategi terutamanya untuk pelajar berpencapaian rendah dalam pembelajaran Bahasa Inggeris sebagai Bahasa Kedua yang mungkin boleh dimuatkan dalam kurikulum pengajaran Bahasa Inggeris sebagai Bahasa Kedua di sekolah-sekolah.

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DECLARATION

I hereby declare that the thesis is based on my original work except for quotations and citations which have been duly acknowledged. I also declare that it has not been previously or concurrently submitted for any other degree at UPM or other institutions.

RASHIDAH BEGAM BINTI O.A.RAJAK

Date: 29 NOVEMBER 2004

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LIST OF ABBREVIATIONS

ACT Adaptive Control of Thought

CALLA Cognitive Academic Language Learning Approach

EPRD Educational Planning and Research Division

ESL English as a Second Language

ICT Information and Communication Technology

LEP Limited English Proficiency

L1 First Language

L2 Second Language

MLAT Modern Language Apptitute Test

MUET Malaysian University English Test

PMR Penilaian Menengah Rendah (Lower Secondary Evaluation)

SILL Strategy Inventory for Language Learning

SPM Sijil Pelajaran Malaysia (Malaysian Certificate of Education)

SPSS Statistical Package for the Social Sciences

TESL Teaching of English as a Second Language

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CHAPTER ONE

INTRODUCTION

1.1 Background to the Study

In this era of globalization and cyber technology, the whole world appears to be moving inexorably towards knowledge-based economies or K-Economy where the language used predominantly is English. In line with this general trend, Malaysia is at the threshold of shifting its economy to an intense global competition mode as is expected in this new century. The cold fact is that if we do not want to be left behind in the economic race, we have to be proficient in English and the sooner the better (New Straits Times, May 22, 2001). Malaysia's goal to become a developed nation will be harder to achieve if its people are not proficient in English which has become the international language for much of today's commerce and trade. What is equally important is that by and large, English is also the international language for science and technology. If Malaysia wants to build and strengthen its own scientific and technological infrastructure, the people must master English in order to keep pace with development elsewhere (New Straits Times, May 22, 2001). If we aspire to achieve the status of a developed nation within the time-frame set by the government, the people must acquire a measure of command of English. Otherwise their career paths will be stunted and as a country we will remain within the realm of 'developing' nations. To improve the command of English in our young, the syllabus specification for primary school English is quite clear:

"Malaysians are learning English increasingly as a language of international communication. The aim should therefore continue to be to teach children in such a way that they will be understood not only by fellow Malaysians, but also by speakers of English from other parts of the world..." (Ministry of Education, Malaysia, 1971).

English continues to be taught in Malaysia as an important second language to enable the nation to keep abreast with scientific and technological developments in the world and to participate meaningfully in international trade and commerce (Government of Malaysia, 1976). Learners are taught the English language to enable them to use the language in everyday life to further their studies and for work purposes. In the era of globalization, all Malaysians will need to be proficient in English as a medium for communicating with people from other countries. English is used in ICT to enable learners to access knowledge on the Internet and to network with people both locally and overseas (Ministry of Education, Malaysia, 2003). In the face of these global trends in education and training, there has been a strong decline in the level of proficiency in English in the country (Asmah, 1986; Gaudart, 1987; Vijay, 1999; Margaret, 1999; Azian Azuar, 1999). Cecilia (1998) highlighted the fact that considering the large amount of contact hours with English that a student has throughout his/her schooling life, there are still students who come out of the school system with very low proficiency in the language. This decline continues to be a cause for concern among educationists. As Martin (2000) says, the fact that the command of the English language among Malaysians has declined to a deplorable state has long been the bane of many quarters situated both within and without the education system in the country.

In spite of the status of English as a second language in Malaysia, English is still given much emphasis for use in various fields of development in the country. Hence, the Second Outline Perspective Plan 1991-2000 also stresses the development of communication skills in a second language which states that Malaysians should be well equipped with a strong base in education and training, including the ability to communicate in a second language, which is English, the international language of commerce (Jamaliah Mohd Ali, 2000). The importance of the English language was also stressed by Tun Dr. Mahathir Mohamed, the former prime minister of Malaysia, when he expressed the concern that the teaching of the language must reach a desired level, especially in international communication (New Straits Times, December 3, 1994 in Jamaliah Mohd Ali, 2000). As such, it is important that a suitable approach to teaching the language should be worked out quickly and the existing methods enhanced. As Jamaliah Mohd Ali (2000) notes,

'The success with which such (sic) a communicative goal is accomplished depends on the resources that the individual has at his disposal and this includes his proficiency in the language, his communicative abilities and skills...' (p. 4).

With the importance given to the use of the English language, ESL teachers need to bear in mind the question 'What can I do to help my students become proficient in English?' In the process of developing their students' communicative competence, ESL teachers encounter some students who seem to learn the language rather easily, while others apparently find learning English fraught with difficulties because learners are not aware of language learning strategies (Chamot, A. U. in Wenden, A. & Rubin, J., 1987). Hence, an investigation of language learning strategies among low achieving learners of